User Guide

EVGA H370 Stinger
Specs and Initial Installation
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The H370 Stinger is a budget-friendly workhorse for your HTPC or gaming PC. Featuring a next-gen Intel® H370 Express Chipset with DDR4 2667MHz+ memory support and a 10-layer PCB, this motherboard is built to withstand the daily grind. Using a 9-Phase PWM, external clock generator, HDMI 2.0, and 7.1 Channel HD Audio, this motherboard will thrive as the heart of your next system, while supporting today’s widely-used components. With four SATA 6G ports, M.2, and is Intel® Optane™ Memory Ready, the H370 Stinger has you covered for storage. This motherboard also comes with USB 3.1 Gen 2, 4 native USB 3.1 Gen 1, and included Dual-band WiFi + Bluetooth for versatility. By using a careful balance of performance and features, the H370 Stinger gets you straight to the point.

Lastly, a motherboard is only as good as its BIOS, and the EVGA H370 Stinger features an updated UEFI\BIOS GUI with a focus on enthusiast features and functionality in a lean, straight-forward package. You won’t need to be an expert to configure your motherboard, but if you are, you’ll find features unavailable anywhere else.

Combining the best of current technology with the latest innovations, EVGA is further refining motherboard performance!
Parts NOT in the Kit

This kit contains all the hardware necessary to install and connect your new EVGA H370 Stinger Motherboard. However, it does NOT contain the following items, which must be purchased separately in order to make the system fully functional and install an Operating System:

- Intel® Socket 1151 Processor
- DDR4 System Memory
- CPU Cooling Device
- PCI Express Graphics Card (Optional)
- Power Supply
- Hard Drive or SSD
- Keyboard / Mouse
- Monitor
- Optical Drive (Optional)

EVGA assumes you have purchased all the necessary parts needed to allow for proper system functionality. For a full list of supported CPUs on this motherboard, please visit [www.evga.com/support/motherboard](http://www.evga.com/support/motherboard)

Intentions of the Kit

When replacing a different model motherboard in a PC case, you may need to reinstall your operating system, even though the current HDD/SSD may already have one installed. Keep in mind, however, you may sometimes also need to reinstall your OS after a RMA even if your motherboard remains the same due to issues that occurred prior to replacing the motherboard.
Motherboard Specifications

- **Size:**
  Mini-ITX form-factor of 6.7 inches x 6.7 inches (170.18x170.18mm)

- **Microprocessor support:**
  Intel® Socket 1151 Processor (Coffee Lake-S)

- **Operating Systems:**
  Supports Windows 10 64bit

- **System Memory support:**
  Supports Dual-Channel DDR4 up to 2667MHz+ (OC)
  Supports up to 32GB of DDR4 memory.

- **USB 2.0 Ports:**
  4x from Intel® H370 PCH – 2x internal via 1 FP headers
  Supports transfer speeds up to 480 Mbps with full backwards compatibility

- **USB 3.1 Gen 1 Ports:**
  4x from Intel® H370 PCH – 2x external, 2x internal via 1 FP headers
  Supports transfer speeds up to 5Gbps with full backwards compatibility

- **USB 3.1 Gen 2 Ports:**
  3x PCH – 2x external Type-A, 1x internal header
  Supports transfer speeds up to 10Gbps with full backwards compatibility

- **SATA Ports:**
  Intel® H370 PCH Controller
  4x SATA 6.0 Gb/s (600 MB/s) data transfer rate
  - Support for RAID0, RAID1, RAID5, AND RAID10
  - Supports hot plug

- **Onboard Audio:**
  Realtek Audio (ALC1220)
  Supports 7.1 Channel HD Audio with Optical Out

- **Onboard LAN:**
  1x Intel® i219V Gigabit (10/100/1000) Ethernet PHY

- **WiFi/BT:**
  Dual-Band Intel® AC-9560 WiFi + BT
- Power Functions:
  - Supports ACPI (Advanced Configuration and Power Interface)
  - Supports S0 (normal), S3 (suspend to RAM), S4 (Suspend to disk - depends on OS), and S5 (soft - off)

- PCIe Expansion Slots:
  1x PCIe x16 slot

- PCIe 3.0 Support:
  - Low power consumption and power management features

- Additional Expansion Slots:
  1x M.2 Key-M 80mm slot PCIe/SATA/NVMe
  1x M.2 Key-E slot (for WiFi/BT kit)

- Fan Headers:
  3x 4-pin PWM controlled headers

ALL FAN HEADERS HAVE A MAXIMUM POWER LIMIT OF 1 AMP @ 12 VOLTS (12 WATTS). EXCEEDING THIS LIMIT WILL CAUSE IRREPARABLE DAMAGE TO THE BOARD.
Unpacking and Parts Descriptions

The following accessories are included with the EVGA H370 Stinger Motherboard:

- **The EVGA H370 Stinger Motherboard**
  This motherboard contains the Intel® H370 chipset.

- **I/O Shield**
  Installs in the system case to block radio frequency transmissions, protect internal components from dust, foreign objects, and adds in proper airflow within the chassis.

- **2x SATA 3G/6G Data Cables**
  Used to support the SATA protocol and each one connects a single drive to the motherboard.

- **WiFi Card and Adapter**
  Connects to the WiFi card to the vertical M.2 adapter.

- **Thermal Pad for M.2**
  Thermal Pad for attaching an M.2 Key-M SSD.

- **Case Badge**
  EVGA enthusiast case badge.

- **USB Flash Drive**
  Contains motherboard drivers and user manual.

- **Installation Quick Guide**
  Contains helpful steps to get your system up and running!

*Note: Decals, labels, and case badges may vary over time, and the images used are merely reflective of the decal/label/badge designs typically included. EVGA reserves the right to change, modify, or remove decals, labels, and case badges at its discretion at any time.*
EVGA H370 Stinger Motherboard LED reference

The EVGA H370 Stinger Motherboard has one LED to indicate power and connectivity. Below is the location of the LED and its function.

<table>
<thead>
<tr>
<th>LED Legend</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. 5VSB</td>
</tr>
</tbody>
</table>

1. **+5VSB**
   a. White: Voltage present (Does not mean PSU is outputting in-spec, only that this specific voltage is detected)
EVGA H370 Stinger Motherboard Component Legend

The EVGA H370 Stinger Motherboard with the Intel® H370 and PCH Chipset. Figure 1 shows the motherboard and Figure 2 shows the back panel connectors.

**FIGURE 1. H370 Stinger Motherboard Layout**

---

<table>
<thead>
<tr>
<th>Component Legend</th>
<th>1. CPU Socket 1151</th>
<th>7. Intel SATA III 6.0 Gb/s Ports</th>
<th>13. USB 3.1 Gen 1 Header</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Intel H370 PCH (Southbridge)</td>
<td>8. M.2 Socket 3 Key-M 80mm</td>
<td>14. Front Panel Connectors</td>
<td></td>
</tr>
<tr>
<td>3. PWM Fan Header (1 amp)</td>
<td>9. M.2 Socket 1 Key-M 32mm</td>
<td>15. CMOS Battery</td>
<td></td>
</tr>
<tr>
<td>4. DDR4 Memory DIMM Slots 1-2</td>
<td>10. PCIe Slot x16</td>
<td>16. Front Panel Audio Connector</td>
<td></td>
</tr>
<tr>
<td>5. 24-pin ATX power connector</td>
<td>11. USB 2.0 Header</td>
<td>17. USB 3.1 Gen 2 Header</td>
<td></td>
</tr>
<tr>
<td>6. 8-pin EPS Connector</td>
<td>12. Clear CMOS Jumper Posts</td>
<td>18. Rear Panel Connectors (Figure 2)</td>
<td></td>
</tr>
</tbody>
</table>

**For a FULL description of the above legend, please see Page 12.**
Figure 2. Chassis Rear Panel Connectors

**I/O Hub Legend**

<table>
<thead>
<tr>
<th>Number</th>
<th>Connector</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>DisplayPort 1.2 (iGPU)</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>HDMI 2.0 Output (iGPU)</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>USB 2.0 Ports</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Intel i219V Gigabit NIC</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>USB 3.1 Gen 1 Ports</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>USB 3.1 Gen 2 (Type-A)</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Optical Audio Out</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Analog Audio Jacks</td>
<td></td>
</tr>
</tbody>
</table>

**Speed/Link LED Status**

<table>
<thead>
<tr>
<th>Status</th>
<th>Description</th>
<th>Activity LED Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Orange</td>
<td>1000 Mbps data rate</td>
<td>Off</td>
<td>No Data Transmission</td>
</tr>
<tr>
<td>Green</td>
<td>100 Mbps data rate</td>
<td>Blinking (Green)</td>
<td>Data Transmission</td>
</tr>
<tr>
<td>Off</td>
<td>10 Mbps data rate</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**3.5mm Audio Jack Legend**

<table>
<thead>
<tr>
<th>Analog Audio Port Breakdown</th>
<th>2/2.1 Channel</th>
<th>4.0/4.1 Channel</th>
<th>5.1 Channel</th>
<th>7.1 Channel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blue</td>
<td>Line In</td>
<td>*Rear Speaker Out</td>
<td>Line In</td>
<td>*Rear Speakers Out</td>
</tr>
<tr>
<td>Green</td>
<td>Front Speakers Out / Front Speakers + Sub</td>
<td>Front Speakers Out / Front Speakers + Sub</td>
<td>Front Speakers Out</td>
<td>Front Speakers Out</td>
</tr>
<tr>
<td>Pink</td>
<td>Mic In</td>
<td>Mic In</td>
<td>Mic In</td>
<td>Mic In</td>
</tr>
<tr>
<td>Black</td>
<td></td>
<td>Side Speakers Out</td>
<td>Side Speakers Out</td>
<td></td>
</tr>
<tr>
<td>Orange</td>
<td></td>
<td>Center / Sub Out</td>
<td>Center / Sub Out</td>
<td></td>
</tr>
</tbody>
</table>

*Only used in 7.1 and is changed via Realtek Software from within Windows.*
Component Legend Descriptions

1. CPU Socket 1151
   This is the interface for the Central Processing Unit (CPU), and supports Core™ Series i3, i5, and i7 models compatible with the Intel® LGA1151 Socket, based on Coffee Lake-S architecture.

2. Intel® H370 PCH (Southbridge)
   The Platform Controller Hub (PCH) handles the role that was previously held by the South Bridge. On H370 motherboards, the CPU and PCH are directly linked via DMI 3.0, which uses 4 lanes to provide transfer rates at up to 8 GT/s per lane. From there, the PCH allocates bandwidth to smaller PCIe slots and devices, such as M.2 Key-E, USB, audio, etc. In simplified terms, the PCH works as a hub for peripherals that are less bandwidth-intensive.

3. PWM Fan Headers
   4-pin fan headers that control the fan speed based on a configurable curve or static percentage. PWM (Pulse-Width Modulation) works by pulsing power to the fan at a constant rate and sending the RPM signal to the fan’s controller via a Sense cable, rather than adjusting fan speed by increasing and decreasing voltage. This method is preferable because it eliminates voltage-based fan stall points. Please see Page 79 for more in-depth PWM breakdown and PWM controls within BIOS/UEFI.

4. DDR4 Memory Slots
   The memory slots support up to two 288-pin DDR4 DIMMs in Dual-Channel mode with Coffee Lake-S processors.
   Coffee Lake-S processors are certified for Dual-Channel mode, and will be enabled only upon using two sticks of supported memory, according to the installation guide on Page 20. Coffee Lake-S supports up to 32GB (2x16GB) on the H370 chipset, and up to 2667MHz+. 32GB and larger RDIMM modules are *NOT* supported on this platform.
   Using 1 DIMM may significantly lower performance depending on the application; for best use, use a two stick kit of RAM, subject to your CPU’s limitations noted above.
   The speeds listed above cannot be guaranteed because Intel® only certifies the speed of the memory controller up to 2667MHz Coffee Lake-S platforms and all speeds above Intel®’s certified speeds require overclocking, including XMP automatic operation.
5. 24-pin ATX power connector
   The main power for the motherboard is located on the right side of the board and perpendicular to the PCB; this is also described as a “Vertical” connector (See Page 31 for more specifics to the connector itself, and associated wiring/pinouts). The 24-pin connector is directional and the connector needs the tab on the socket to line up with the release clip located on the 24-pin connector from the power supply. This connector pulls the bulk of the power for all components; other connectors, such as CPU +12V EPS, PCIe (external power for the video card), have been added to reduce the load and increase longevity due to wiring and trace limitations.

6. 8-pin EPS Connector
   The +12V EPS is the dedicated power input for the CPU (See Page 32 for more specifics to the connector itself, and associated wiring/pinouts). Carefully choose the correct power cable by consulting with the installation manual for your power supply. This connector is designed to only work with an EPS or CPU cable. System builders sometimes make the mistake of plugging in a PCIe 8-pin or 6+2-pin connector, which will prevent the board from POSTing and possibly short or damage the board. Although the cables appear similar, they are wired differently and attaching a PCIe cable to an EPS connector may cause damage to the motherboard.
   If no power cable is connected or detected, the system will not POST.

7. Intel® SATA 6Gbit/s Ports
   The Intel® H370 PCH has a 4-port SATA III 6 Gb/s controller (See Page 39 for specifics on the connectors). This controller is backwards compatible with SATA and SATA II devices, and supports SSDs, HDDs and various types of optical devices (CDROM, DVDROM, BD-ROM, etc). The controller also supports NCQ, TRIM, hot swap capability (provided the proper HDD/SSD bays/racks are installed), and RAID levels 0/1/5/10.

8. M.2 Socket 3 Key-M 80mm
   M.2 is an SSD standard, which uses up to four PCIe lanes and utilizes Gen3 speeds. Most popularly paired with NVMe SSDs, this standard offers substantially faster transfer speeds and seek time than SATA interface standards. All M.2 devices are designed to connect via a card-bus style connector and be bolted into place and powered by the connector, rather than by a dedicated data cable and power cable.
   This socket will support Key-M devices of 80mm length.
   This connector can utilize PCIe, SATA and NVMe-based M.2 SSDs.
9. M.2 Socket 1 Key-E 32mm
   M.2 Key-E sockets are generally used for WiFi and Bluetooth cards. Key-E and Key-M connectors are different, meaning that devices are not interchangeable between sockets.

10. PCIe Slot x16*
    PCIe x16 slots are primarily used for video cards. These full-length slots will provide 8 or 16 lanes of bandwidth to a full-size card, and are backwards-compatible with x8, x4, and x1-length cards.
    Coffee Lake-S Socket LGA1151 processors have 16 PCIe lanes available for routing.

11. USB 2.0 Headers
    The USB 2.0 headers are used to connect additional USB interface plugs to the motherboard; these headers are most often used to connect the motherboard to the chassis to enable the USB 2.0 ports on the chassis. These will function the same as the USB 2.0 ports found on the motherboard’s hardwired I/O hub, but these can be used to attach to front panel USB, auxiliary ports that mount in the card slots, and also some devices that directly connect to the header.
    USB 2.0 standard is 500mA @ 5V per port (header total is 1000mA) for unpowered devices. If your USB device requires more power than this, it is recommended to attach a powered USB Hub.

12. Clear CMOS Jumper Posts
    The motherboard uses CMOS RAM to store set parameters. Clear CMOS by bridging the two posts with a jumper or metallic object, such as a screwdriver.
    This feature has two main uses: The first is to clear BIOS and power on before updating the BIOS, and the second is to troubleshoot when the motherboard fails to POST (e.g. after upgrading RAM or CPU, adding new hardware, a failed overclock, etc.). These posts provide a much faster means of resetting CMOS than removing the CMOS battery and discharging power to the board.

13. USB 3.1 Gen 1 Header
    The USB 3.1 Gen 1 headers are used to connect additional USB interface plugs to the motherboard; these headers are most often used to connect the motherboard to the chassis to enable the USB 3.1 Gen 1 ports on the chassis.
    These function the same as the USB 3.1 Gen 1 ports found on the motherboard’s hardwired I/O hub, but the Header can be used to attach front
panel USB, auxiliary ports that mount in the card slots, and also some devices that directly connect to the header.

USB 3.1 Gen 1 standard available current is 900mA @ 5V for unpowered devices. If your USB device requires more power than this, it is recommended to attach a powered USB Hub.

USB 3.1 Gen 2 Type-A (found on the I/O Hub) shares the power limit of USB 3.1 Gen 1 at 900mA @ 5V.

14. Front Panel Connectors

The Front panel connectors are the four main chassis connections. These include the Power Switch, Power LED, Reset Switch, and HDD LED. The Power and Reset switches are both designed to use “Momentary Switches,” rather than “Latching Switches,” which means the connection between the two posts needs to be made just briefly for it to work, as opposed to being held in place. This is why the Power and Reset switches can be triggered with a screwdriver by simultaneously touching the + and - posts.

Power LED will power on with the system, indicating the system is on and can blink with CPU activity.

HDD LED will blink during access to the SATA ports. M.2 SSDs will also activate this LED.

15. CMOS Battery

The +3V CMOS battery backup provides uninterruptable power to the BIOS/UEFI to keep all of the settings; otherwise, each boot would behave like you just reset the BIOS. These batteries typically last several years and rarely need to be replaced.

16. Front Panel Audio Connector

This is a motherboard header, which is used to plug in the audio cable originating from most PC chassis to allow audio to be recorded from or played through the audio connectors on the chassis. This header has a connector that looks similar to USB2 and will use the standard “HD Audio” jack. Some systems may have two headers: one labeled HD Audio, and one labeled AC’97 – this header is not compatible with AC’97.

17. USB 3.1 Header

The USB 3.1 header is used to connect additional USB interface plugs to the motherboard; these headers are most often used to connect the motherboard to the chassis to enable the USB3.1 ports on the chassis. These will function similarly to the USB3.1 Type-C port found on the motherboard’s rear I/O
hub, but can also be used for the chassis’ front panel USB, auxiliary ports that mount in the card slots, and certain devices that directly connect to the header. The USB 3.1 Header on the H370 Stinger is a shielded USB 3.1 Header and supports up to 10Gb/s with USB3.1 Gen2.

This USB 3.1 Header has a power limit of 3000ma (3A) @ 5V.

18. Rear Panel IO (Figure 2)

This is the section referred to as the I/O Hub. This panel contains the hardwired USB, Sound, and Ethernet connections. Please see Page 11 for a component level breakdown.

* There are two numeric references for PCIe: one is mechanical, which is the actual slot-length footprint, and the second is electrical, which is a reference of how many PCIe lanes are routed to the slot.

Because PCI Express is designed to be a universal architecture, you can install x1 cards, such as sound cards or USB controllers into an x16 slot. Many types of cards can use different amounts of PCIe lanes, while some applications use only certain parts of a card, such as compute apps that allow a card to run off a single PCIe lane. This is why there are x16 mechanical slots with an x1 electrical PCIe lane. Using the entire length of a PCIe slot is unnecessary, nor does it cause an adverse effect to use a shorter form-factor bus card in a slot that physically can hold a larger form-factor bus card.
Card Slots

The H370 Stinger features one x16 PCIe slot, one Socket 3 Key-M M.2 80mm (backwards compatible with Key-M 60mm, and 42mm devices), and one vertical Socket 1 Key-E M.2.

PCIe Slot Breakdown (Coffee Lake-S)

**PCIe Lane Distribution (Core™ i3, i5, and i7 16-Lane Processors)**

- PE1 – x16 (Gen3, x16 lanes from CPU)

M.2 Slot Breakdown (Coffee Lake-S)

**PCIe Lane Distribution (Core™ i3, i5, and i7 16-Lane Processors)**

- M.2 Key-M (80mm) – x4 PCIe Gen 3 lanes PCH.
- M.2 Key-E (32mm) – x1 PCH lane
Preparing the Motherboard

Installing the CPU

Note: EVGA strongly recommends that you completely disconnect AC power from your power supply prior to changing your CPU. This ensures the motherboard will use the correct startup procedure for all onboard devices. If AC power is not disconnected, the replacement is still supported, but may require additional reboots to boot successfully.

Be very careful when handling the CPU. Hold the processor only by the edges and do not touch the bottom of the processor.

Note: Use extreme caution when working with the CPU to avoid damaging the pins in the motherboard’s CPU socket!

Do not remove the socket cover until you have installed the CPU. This installation guide was created without using a socket cover to better illustrate the CPU Socket area. However, users should remove the cover as the last step, not the first step.

Use the following procedure to install the CPU onto the motherboard.

1. Unhook the socket lever by pushing down and towards the socket.

2. Pull the socket levers back and gently lift the load plate to open the socket. Make sure to avoid touching or dropping items into the socket; otherwise, you may damage the board socket and/or CPU pins, which may void your warranty.
3. Align the notches on the CPU to the notches in the socket, and lower the processor straight down into the socket.

**Note:** The gold triangle key on the CPU should match the triangle key on the load plate.

4. Lower the load plate so that it is resting on the CPU.

**Note:** Make sure the CPU is fully seated and level in the socket.

5. Carefully lock the lever back into place by lowering it down to the hook, then push the lever towards the socket and down under the hook.

6. Remove the plastic protective socket cover by pulling it straight up and away from the socket.

**Note:** After removing the CPU socket cover, it is recommended to store it in case you ever need to transport your motherboard. If you ever remove the CPU, it is highly recommended to reinstall the socket cover.

### Installing the CPU Cooling Device

There are many different cooling devices that can be used with this motherboard. Follow the instructions that come with your cooling assembly.
Installing System Memory

Your H370 Stinger has (2) 288-pin slots for DDR4 memory. These slots support 4GB, 8GB and 16GB DDR4 DIMMs. There must be at least one memory slot populated for the board to boot and operate.

The Intel® H370 chipset supports Dual-Channel DDR4 memory, a maximum of 32GB and up to 2667MHz+ (OC) for Coffee Lake-S. It is recommended to always use a 2 DIMM Dual Channel kit for the H370. Fill the memory slots in the following order: 1, then 2. See chart to the right:

Use the following procedure to install memory DIMMs. Note that there is a key notch near the center of the DIMM slots. This matches the gap on a DDR4 DIMM to ensure the memory is installed properly, and to prevent the incorrect installation of memory.

1. Unlock a DIMM slot by pressing the top-side module clips outward.
2. Align the memory module to the DIMM slot, insert the module vertically into the slot, and press straight down to fully seat the module. The plastic clips at top side of the DIMM slot should automatically lock the DIMM into the connector.

Note: The memory controllers on Coffee Lake-S CPUs run at a default frequency of 2400MHz. Achieving memory speeds above 2667MHz+ may require using the XMP profile or manual setting of the memory timings, frequency and voltages. Using an XMP profile for speeds over 2667MHz is considered overclocking.

Refer to the memory manufacturer specifications for the recommended memory timings and settings.
Installing the I/O Shield and I/O Cover

The motherboard kit comes with an I/O shield that is used to block internal components from dust and foreign objects, while also promoting correct airflow within the chassis.

Before installing the motherboard, install the I/O shield from the inside of the chassis. Press the I/O shield into place and make sure it fits.

Installing the Motherboard

Installing the motherboard into a system case depends on several factors: whether you are replacing an existing motherboard, whether you are building a new PC, and the type of chassis that will house your PC components. You must first determine if it would be easier to secure the motherboard to the chassis or if it would be easier to install other components prior to this step. It is normally easier to secure the motherboard first.

**Note:** Make sure that the CPU fan assembly has enough clearance for your installed DIMMs, expansion cards, and for the case side panels to lock into place. Also, make sure the CPU fan assembly aligns with the vents on the case side and back panels; if correctly aligned, airflow will properly exhaust from the chassis. The CPU fan assembly orientation will depend upon both the CPU fan manufacturer’s instructions and your chosen chassis.
Securing the Motherboard into a System Case

Most system cases require installation of standoffs into the chassis to allow the motherboard to be mounted to the chassis and prevent short circuits. If there are any studs that do not align with a motherboard mounting hole, we recommend that you remove that standoff to prevent the possibility of a short circuit. Furthermore, ensure that all standoffs are fully tightened prior to mounting the motherboard to the chassis. Please review the installation manual included with your chassis for the proper installation of the motherboard standoffs.

1. Carefully place the motherboard onto the standoffs located inside the chassis.

2. Align the mounting holes with the standoffs.

3. Align the connectors to the I/O shield.

4. Ensure that the fan assembly aligns with the chassis vents according to the fan assembly instruction.

5. Secure the motherboard with four (4) screws (See next page for mount hole location). Ensure that each screw is lined up with and fastened to its corresponding standoff under the board. Double-check alignment to make sure nothing gets cross-threaded.

Tip: If you have difficulty fastening some of the screws, especially near the I/O hub, first try to loosely fasten all other screws on the motherboard, but don’t completely tighten the screws. This may help to hold the board in place, allowing you to thread and fasten the remaining screws. Once all screws are properly threaded, remember to go back and tighten the rest of the screws.

6. See the picture below for a zoomed-in view of a hole to place over a standoff, as well as the locations of standoff holes for the H370 Stinger.
1. All safe locations to secure the board to a standoff are circled in red.
2. Keep in mind that when the screws are installed, but not fully tightened, the motherboard should have 1-2mm of movement; this can help when mounting cards or tight-fits with other components.
3. Once the board is properly aligned, be sure to fully-tighten the board to the chassis before proceeding.
Installing M.2 devices

Installing M.2 Key-M Socket 3 Devices

Securing an M.2 device to the motherboard requires a few extra steps compared to other current drive or slot-based connectors. M.2 devices used on this motherboard - Socket 3 (for SSDs) and Socket 1 (for WiFi/Bluetooth) – are installed differently.

Below are images from an installation of an SSD on the Socket 3 Key-M 80mm slot of the H370 Stinger.

1. Before you can install an M.2 device, you must first remove the screw that comes pre-attached to the Socket 3’s retention standoff; this will be used to keep the device in place. The standoff is placed at the 80mm interval for the Socket 3 slot.

   Next add one thermal pad – included with the H370 Stinger accessories – to the outlined area to the right.

2. After adding the thermal pad, the motherboard will look like the image below. This thermal pad will assist with cooling your M.2 Key-M device.
3. Insert the M.2 device at a slight angle of approximately 45 degrees to the board. This will allow the contacts (colloquially called “Gold Fingers”) to seat completely into the slot. If the device is fully seated, you should be able to release it and the device will rest at an angle of about 30 degrees on its own, as shown in the picture to the right.

4. Gently push the M.2 device down on the raised end. There will be some tension - this is normal - then use the screw you removed in Step 1 to secure the device. At right, you can see that the contacts will be nearly invisible when the device is properly seated and the copper mounting semi-circle is partially visible around the screw.

Incorrect M.2 Installation Example:

*NOTE* This is one of the most common examples of an incorrect installation of an M.2 device. Do not intentionally attempt this, or complete your installation with this example. Doing so could cause damage to the device or the M.2 port.

Using the image below, notice how the gold fingers fail to fully seat in the M.2 slot. This often occurs if the drive was pushed into the slot from a nearly parallel starting position, rather than an angle, causing the M.2 device to not seat fully. As a result, this may cause a drive detection failure by the BIOS, the drive will be detected with the description in gibberish (e.g. characters in the name, such as @, #, $, %, *, etc.) and/or notifications that the drive has corrupt data stored on it.
Moreover, if the device’s connection looks like this, then screwing down the device may be impossible (a VERY tight fit, at best), which is another sign that the device is not seated properly.

In conclusion, if the install device looks similar to the image below, please remove and reseat it using the instructions above. **DO NOT POWER THE SYSTEM ON IF THE CONNECTOR RESEMBLES THIS PICTURE.**

![Image of a device with a connector that resembles the warning message.](image)

For further M.2 SSD setup instructions, please see Page 47

**Installing M.2 Key-E Socket 1 Devices**

M.2 Key-E Socket 1 slots are used to install WiFi or Bluetooth cards. Although the orientation of the slot(s) may vary on different motherboards, the H370 Stinger uses a right-angle adapter near the I/O ports. Please see Page 10 to locate the slot.

The H370 Stinger accessories include a metal bracket, antennas, and the Intel AC9560 dual-band WiFi/BT card.

EVGA recommends that you install your M.2 Key-E device prior to installing your motherboard into your chassis. Installation and removal of Socket 1 devices requires access to the bottom of the motherboard, which cannot be done once the motherboard is installed in the chassis.
1. (Left) Remove the circled nut and screw from the bracket and briefly set aside; the bracket will be mounted to the circled area. (Middle) Align the bracket parallel to the M.2 Key-E Socket, use a Phillips #1 screwdriver to help align the screw over the mounting hole, and loosely fasten the nut from underneath the motherboard. (Right) Hold the bracket in place, turn over the motherboard, secure the device with the screw you removed in (Left), and fasten the nut from (Middle) to secure the bracket.

2. (Left) Insert your M.2 Key-E device into the slot. (Middle) Secure the device with the screw you removed in (Left), until fully tightened (Right).

3. Installation is complete. You can now resume installation of components, or install the motherboard into your chassis.
Tested CPU and Memory

<table>
<thead>
<tr>
<th>CPU</th>
<th>Core Count</th>
<th>Frequency</th>
<th>PCI-E Lanes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Core™ i7 8700K</td>
<td>6 Cores + HT</td>
<td>3.70 GHz</td>
<td>16</td>
</tr>
<tr>
<td>Core™ i7 8700</td>
<td>6 Cores + HT</td>
<td>3.20 GHz</td>
<td>16</td>
</tr>
<tr>
<td>Core™ i5 8600K</td>
<td>6 Cores</td>
<td>3.60 GHz</td>
<td>16</td>
</tr>
<tr>
<td>Core™ i5 8600</td>
<td>6 Cores</td>
<td>2.80 GHz</td>
<td>16</td>
</tr>
<tr>
<td>Core™ i3 8350K</td>
<td>4 Cores</td>
<td>4.00 GHz</td>
<td>16</td>
</tr>
<tr>
<td>Core™ i3 8100</td>
<td>4 Cores</td>
<td>3.60 GHz</td>
<td>16</td>
</tr>
</tbody>
</table>

This list of tested CPUs is accurate as of the time of print. For a full list of tested CPUs and Memory, including updates, go to [https://www.evga.com/support/motherboard/](https://www.evga.com/support/motherboard/) and select the EVGA H370 Stinger from the list.

Tested M.2 Key-M

<table>
<thead>
<tr>
<th>M.2 Key M (SSD) :</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brand</td>
</tr>
<tr>
<td>ADATA</td>
</tr>
<tr>
<td>Samsung</td>
</tr>
<tr>
<td>Samsung</td>
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<tr>
<td>Intel</td>
</tr>
<tr>
<td>Intel</td>
</tr>
<tr>
<td>Kingston</td>
</tr>
<tr>
<td>TOSHIBA</td>
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## Tested M.2 Key-E

<table>
<thead>
<tr>
<th>Brand</th>
<th>Part Number</th>
<th>WiFi Support</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intel</td>
<td>8260NGW</td>
<td>BT 4.1 /802.11ac</td>
</tr>
<tr>
<td>Intel</td>
<td>8265NGW</td>
<td>BT 4.2 /802.11ac</td>
</tr>
<tr>
<td>Intel</td>
<td>9560NGW</td>
<td>BT 5.0 /802.11ac</td>
</tr>
<tr>
<td>AzureWave</td>
<td>AW-NB165NF</td>
<td>BT 4.0 /802.11 B, G, N</td>
</tr>
</tbody>
</table>
Connecting Cables

Note: the following images do not necessarily represent the physical orientation of their respective headers on the EVGA H370 Stinger. Rather, these graphical representations are designed to provide a basic physical footprint and the cable pinouts for each component.

The locations of these components can be found in the Component Legend on Page 10.

This section takes you through all the necessary connections on the motherboard. This will include:

- Power Connections
  - 24pin ATX power
  - EPS 8-pin 12V power
- Internal Headers
  - Front Panel connectors (Power/Reset/LEDs)
  - Fan Headers (PWM for CPU and case fans)
  - USB 3.1 Gen 2 Header
  - USB 3.1 Gen 1 Header
  - USB 2.0 Header
  - Front Panel Audio Header
  - SATA
24pin ATX Power (ATX_PWR_24P)

ATX_PWR_24p is the main power supply connector located along the lower-right edge of the board. Make sure that the power supply cable and pins are properly aligned with the connector on the motherboard. Firmly plug the power supply cable into the connector and make sure it is secure.

The 24-pin Power Connector may be standard or right-angled depending on your motherboard model. The H370 Stinger motherboard uses a standard 24pin ATX connector.
**EPS 8-pin 12V Power (PWR 8P)**

**EPS PWR 8P**, the 8-pin ATX 12V power connection(s), is used to provide power to the CPU. Align the pins to the connector and press firmly until seated. Please remember to make sure that the tab on the EPS socket is aligned with the release clip on the cable. NOTE: If the tab and release clip are on opposite sides, yet the power connector fits, then you are using a PCIe 8-pin cable, which WILL damage the board if powered on. Please review installation instructions from your power supply manufacturer to verify which connectors may be used for the CPU power.
Front Panel Header

The front panel header on this motherboard is used to connect the following four cables:

- **PWRLED**
  Attach the front panel power LED cable to these two pins of the connector. The Power LED indicates the system’s status. When the system is powered on, the LED will be on.

- **PWRSW**
  Attach the power button cable from the case to these two pins. Pressing the power button on the front panel turns the system on and off rather than using the onboard button.

- **HD_LED**
  Attach the hard disk drive indicator LED cable to these two pins. The HDD indicator LED indicates the activity status of the hard disks.

- **RESET**
  Attach the Reset switch cable from the front panel of the case to these two pins.

**Note:** Some system cases may not have all four cables. Be sure to match the name on the connectors to the corresponding pins.
Fan Header

This motherboard line only has 4-pin fan headers, which are backwards compatible with 3-pin fan connectors. Fans are controlled via PWM controls. The headers have an absolute safe power limit of 1 Amp @ 12 Volts (12 Watts). These headers are for your CPU heatsink and chassis cooling fans.
USB Headers

This motherboard contains USB3.1 Gen2, USB3.1 Gen1, and USB2.0 ports that are exposed on the rear panel of the chassis.

The H370 Stinger contains 1x 20pin internal header, which can support 1 USB3.1 Type-C front-panel connector or device.
The motherboard contains 1x 19-pin internal header connectors onboard that can be used to connect an optional external devices containing up to two (2) USB3.1 Gen 1 ports.

- Please note that these headers are often referred to as USB3.0 internal headers, but the correct designation is USB3.1 Gen 1.0.
- Secure the bracket to either the front or rear panel of your chassis (not all chassis are equipped with the front panel option).
- Connect the end(s) of the cables to the USB3.1 Gen 1 headers on the motherboard.
The motherboard contains 2x 9-pin internal header connectors onboard that can be used to connect optional external devices containing up to four (4) USB 2.0 ports.

- Secure the bracket to either the front or rear panel of your chassis (not all chassis are equipped with the front panel option).
- Connect the end(s) of the cables to the USB 2.0 headers on the motherboard.
Front Panel Audio Header

Front panel audio supports HD Audio for stereo/gaming headphones or 2.1 speakers, and a Mic.
Drive Headers (SATA)

SATA III 6 Gb/s is the current standard for HDD/SSD/Optical interface. These cables are the data interconnect for the motherboard. Your HDD/SSD/Optical interface will still require a separate power connection from your power supply.

SATA ports on this platform natively support full AHCI and RAID functions. AHCI is enabled by default, but the controller can be put into RAID mode in the BIOS. RAID mode supports RAID levels 0, 1, 5, and 10 through the Intel® controller. RAID-ready ports also have full AHCI functionality.

See Page 44 for RAID levels supported and explanations for how they work.
First Boot

When you power the system on for the first time (or after a BIOS update/reset) it may take a little longer than expected, and follow with a pause and message on the screen reading “BIOS Checksum error, Press F2 to continue or F12 to enter the BIOS.” This is completely normal.

Depending on when the motherboard was purchased, compared to when it was released, there may be a BIOS update for it. If you have internet access on another PC and a USB Thumb Drive, it is highly recommended to download the current BIOS and flash the newer BIOS before attempting anything else.

If there is an updated BIOS, download and extract it onto a thumb drive formatted for FAT32, go to the Boot section, under “BIOS Firmware Update” select “Select BIOS File” and it will allow you to navigate to where your ROM file was stored. Press Enter to update.

**IMPORTANT NOTE. DO NOT CUT POWER OR REBOOT THE SYSTEM DURING A BIOS UPDATE; YOU WILL LIKELY RENDER THE ACTIVE BIOS UNBOOTABLE**

Once the BIOS is updated, you will be greeted with the same screen as before stating that there is a Checksum error. Please press “Delete” to go into the BIOS/UEFI.

The H370 chipset is designed for UEFI mode and Windows 10 natively. However, Legacy mode is included if your older hardware is not compatible with UEFI. In most cases, there is very little setup needed on these boards.

Memory Setup

To setup the Memory, use the arrow keys or your mouse to select the “Memory” setting. Select the “Memory Profiles” pulldown and select XMP Profile 1. This will automatically set some basic memory information, such as speed, latency and voltage. You may set the memory speed manually, if you’d
prefer, but the XMP will generally get the memory running at the memory manufacturer’s specification with little to no effort.

HDD/SSD/M.2 Setup

Next, click “Boot” from the menu list at the top. “Boot Option #1” should show the device that you intend to install your operating system.

If you are using a standard SSD/HDD connected to a SATA port, but the device is not present in the Boot Option #1 menu, scroll down to “UEFI Hard Disk Drive BBS Priorities” at the bottom. In this menu, the top item will be “1st Boot” and will have a pulldown menu on the right. Click on the pulldown menu and select the intended drive; this will make the drive appear on the previous menu. If the drive continues to be missing, please check the troubleshooting section on Page 110.

If you plan on using an M.2 SSD as a boot device, click on or navigate to the “Advanced” menu, select “Onboard Device Configuration” and enable the desired port.

Once this is done, press F10 to save and exit, plug in your operating system installation medium (likely a thumb drive) and Windows 10 should be able to boot to M.2 without issue.

*Note* Some device manufacturers require specific drivers for HDDs or SSDs (such as M.2) before Windows can detect the drive for installation. Please make sure to consult the manufacturer’s instructions for your HDD or SSD before attempting to install Windows to determine if additional drivers are needed.
M.2 SSD, PCIe SSD, and NVMe SSD Installation steps

M.2 is a versatile card module form factor that uses multiple connector types to connect many types of devices, such as WiFi or SSDs, in a very small and power efficient package. The PCIe interface allows for very high speeds for demanding storage applications. M.2 devices can be connected via an M.2 card slot or through PCIe by using an M.2 to PCIe adapter. There are also PCIe native drives of this nature, such as the Intel® 750. NVMe stands for Non-Volatile Memory Express, and is a high-performance standard for M.2/PCIe SSDs. Most NVMe drives require device drivers during the Operating System installation to be recognized as a boot drive for M.2 or PCIe varieties.

M.2/PCIe share resources with other components on the motherboard, which may limit some hardware combinations. PLEASE SEE THE CHARTS ON PAGE 17 FOR A DETAILED BREAKDOWN OF SHARED RESOURCES.

M.2 Physical Installation
1. Please see Page 24 for M.2 physical installation instructions.

PCIe Physical Installation
1. Install the SSD into any available PCIe slot with at least x4 Lanes available (Gen3 Lanes are preferred for better speed, but Gen2 Lanes will still outperform the top end of SATA SSDs).
   a. Please refer to Page 17 under PCIe Lane Breakdown for lane specifics, as the PCIe slot must be at least x4 electrically.
2. Attach the SSD’s mounting bracket to the back of the case.
3. Native PCIe drives will not normally require a separate power or data cable attached; all power and data transfers are done through the PCIe slot.

BIOS Setup/Windows Installation for M.2/PCIe NVMe SSDs
1. Remember, NVMe is a new standard and older operating systems do not have native support. Many NVMe drives require certain steps to make the drive bootable, even with current operating systems.

   PLEASE FULLY READ THE INSTRUCTIONS THAT COME WITH YOUR M.2 or PCIe NVMe SSD BEFORE INSTALLATION.
2. After reviewing your SSD’s instructions and its respective Physical installation instructions above, power on the PC and enter the BIOS/UEFI by pressing the F2 key repeatedly.
3. Once in BIOS/UEFI, navigate to the “BOOT” section. Then go down to the “CSM Configuration” heading and press enter, or click on it with your mouse.

4. Press F10 to save and exit the BIOS/UEFI.

5. Press Del on reboot to reenter BIOS/UEFI.
   a. If you are using an SSD-attached via PCIe, proceed to Step 6.
   b. If you are using the motherboard’s M.2 slot, proceed to Step 8.

6. If you are using an SSD connected via PCIe (e.g. an Intel® 750) or through an adapter that connects an M.2 SSD to PCIe, go to “Advanced – PCIe Configuration” and verify that the device shows on the slot you have it installed.
   a. Verify the lane count and PCIe Generation. It should state “x4 Gen3”.

7. Next check the Dashboard on the upper right. The populated slot, lanes used, and PCIe Generation should all match the information found in the previous step.
   a. Proceed to Step 9 when done.

8. If you are using an SSD connected to the motherboard’s M.2 slot, re-enter the BIOS/UEFI and go to “Advanced – Onboard Device Configuration,” and set “M.2 Socket3” to “Enable.”

9. Go to the “Boot” Section, set “Boot Mode Select” to UEFI, and set first boot device to “Hard Disk: Windows Boot Manager”.


11. Begin the Windows installation. During the drive selection step, you may need to load additional drivers that are provided by the SSD’s manufacturer, which would be covered in the SSD manual. If these steps are not followed you will likely be unable to install the Operating System to the SSD and make it bootable.
Internal RAID Controller

This section introduces RAID, RAID levels, and the basics of the controller integrated into the PCH. It covers the basics of what RAID does, how RAID works, and why you may or may not want to use RAID.

This section is GREATLY simplified; those who have experience with RAID - especially from the server side - will find this a VERY rudimentary simplification of a process that is quite complex on the back-end. The descriptions of the RAID levels are not based on the back-end logic from the controllers, but rather just a breakdown as a visual reference to understand the basics.

For the sake of explanation in this section, every drive representation here is assumed to be 1 Terabyte (for ease of math); also the reference of P-Drive is “Physical” drive, and L-Drive is referencing “Logical” drives; physical drives are the physical drive you installed, whereas the logical drive is what Windows sees in Disk Management. This is a necessary distinction because RAID is a form of drive virtualization; taking several physical drives and making one logical drive out of them. You can add a minimum of two drives up to a maximum of six drives depending on the configuration (for this controller specifically) and the operating system will see only one logical device.

RAID LEVELS

**ALL RAID LEVELS:** All RAID levels will lose some capacity through the process of making the array. A small amount of disk space is used, in part, to maintain connections to data across drives, but the quality and size of drives used can impact the amount.

A general rule of thumb for final array capacity is this: Take the number of drives, the array type, and individual drive capacity (for this RAID breakdown all drives are 1TB) and multiply it out as shown below for the specific RAID type you intend to use:

- **RAID0** = (Number of Drives) * (Drive capacity)
- **RAID1** = Capacity of one drive, as all data is copied on both drives
- **RAID5** = (Number of drives – one drive) * (Drive capacity)
- **RAID10** = (Half the number of drives) * (Drive capacity)

To account for capacity lost both due to maintaining the array as well as what is lost during the formatting process, multiply the product by .85 and you should see a volume close to this number once the array is partitioned. This will vary based on type of drive,
its quality, and many other factors; but the number should give you a ballpark estimate on what to expect as a final capacity once formatted.

Please see below for examples of what to expect when you build an array of each type. Each RAID type will use diagrams to illustrate functional and non-functional forms of each RAID; all green items indicate a drive that is functional, and red indicates a drive that has failed.

**BEFORE BUILDING AN ARRAY, BE SURE YOUR SSDs OR HDDs ARE THE SAME MAKE, MODEL, AND CAPACITY. MIXING DRIVES CAN CAUSE ANYTHING FROM ODD PERFORMANCE ISSUES, ARRAYS DESYNCHING, LARGE SCALE DATA CORRUPTION, AND/OR UNRECOVERABLE ARRAY FAILURE. MAKE SURE THAT YOUR INTENDED HDD SUPPORTS RAID; IF NOT, THE DRIVE MAY CAUSE CONSTANT DESYNCRONIZATION ISSUES DUE TO DATA TTL TIMERS NOT SENDING AN “ALL IS WELL” SIGNAL WITHIN THE EXPECTED TIMEFRAME, WHICH WILL SEND THE CONTROLLER THE MESSAGE THAT THE DRIVE HAS FAILED OR DISCONNECTED.**

If you are unsure about any of the bolded section above, please contact the drive manufacturer’s customer service to make sure the device is supported for RAID. If the drive is not, the controller cannot work around it and make it function as intended.

**RAID0**: This type of array is often referred to as “Striping” or a “Striped Array.” RAID0 takes a data set and spreads it equally across two (2) or more drives. The logic behind this array is that reading a single file, for example, will be much faster if the file is spread across two (2) or more drives and read from both drives simultaneously; thus reducing the time each drive spends in the read process by at least 50% rather than being read from one source. The file is then reassembled once the data hits RAM. This is similar, in theory, to how multi-channel memory or SLI works: load balancing for storage.

Because RAID0 is only designed to distribute the data being written across multiple devices to improve performance there is **NO FAULT TOLERANCE**, meaning if
one drive fails, the array fails. It MAY be possible to recover the data but that usually requires a data recovery service, which is not guaranteed and is usually very expensive.

RAID0 is typically only limited by the controller; however, you will get severely diminishing performance returns after 4 drives.

The Good-
- it can greatly increase the read/write speed of drives
- The most storage capacity-friendly use of drive space compared to other array types.

The Bad
- RAID0 has no redundancy, which makes it very volatile, if you lose even 1 drive, you lose everything.
- If you use this method, make sure to back up often.

Below is the breakdown of RAID0’s function and the breakdown of a drive failure in this type of array. Wherever you see the section labelled “DATA” at the bottom turn red, this indicates an array failure.

As RAID0 has no fault tolerance, even a single drive failure compromises the array and renders the array Failed and unrecoverable.

The array depictions below show how this issue scales to larger arrays. In fact, due to the lack of fault tolerance, the potential failure rate actually increases because of the addition of more drives that can physically fail.
RAID0 (4 Drive)

RAID1: This type of array is referred to as “Mirroring” or a “Mirrored Array.” RAID1 uses two (2) physical drives and writes ALL data to both drives simultaneously providing a 1 to 1 mirror, giving you 100% redundancy live. So as data is being written, if a drive fails you are still up and running. In most cases, when a failure occurs you will experience a stutter in performance and a small but noticeable slow down. Next, you’ll likely see a popup warning from IRST alerting you that a drive has failed or is disconnected, and your array’s status has been changed to “Degraded.” RAID1 (at least on these PCH driven controllers) are limited to 2 drives. Also being that this is a mirror, you will use 50% of your capacity in redundancy.

The Good-

- RAID1 allows you to suffer a catastrophic failure of 1 drive with no ill effects to the data being stored.
- Because data is stored on 2 drives at once, read speeds typically increase a little, but not to the speed of RAID5 and, certainly, not to the speed of RAID 0.
The Bad-
- RAID1 is not a storage capacity-friendly array, because the capacity will be limited to 1 drive.
  - Due to the capacity available on modern drive solutions, this issue may not be as significant as it once was.
- Write speed will be a bit lower than a single drive.

In the charts below, you can see the effect of fault tolerance when using a mirror array: because all data has a direct 1-to-1 duplicate on the mirrored drive, you can suffer a catastrophic failure of a drive and still retain your data. For a RAID1 array to lose its data, both drives must fail.

![RAID1 (2 Drive) Chart](image)

**RAID5**: RAID5 is a stripe with Fault Tolerance, which attempts to bridge the gap between speed and redundancy. This level will always reserve a capacity equivalent to one drive for fault tolerance, regardless of the overall capacity. This means that if you use four 1TB drives to create your RAID5, you will only have the capacity of three 1TB drives; likewise, if you use five 1TB drives to create your array, you will only have the capacity of four 1TB drives. RAID5 requires a minimum of three drives, and the maximum is set by the RAID controller; this level works well when using between four to six drives, but sees diminishing returns beyond six.
Similar to RAID1, or any other current type of array with fault tolerance, a RAID5 array is still usable even while it is experiencing a missing or failed drive resulting in the array functioning in a degraded state. Performance will suffer in a degraded state until the missing drive is replaced and the software rebuild process is completed. During the rebuild process, performance will be severely degraded and can take several hours, depending on the size of the array and percentage of capacity used.

The Good-
- Most space efficient array-type that also has fault tolerance.
- Initial array builds quickly
- Read/write speed is very good; faster than RAID1 but slower than RAID0

The Bad-
- Rebuilding an array can take a long time on an integrated PCH controller, especially when using a very large array with multiple drives or capacity.
  - For this reason, RAID5 is sometimes more beneficial on a dedicated RAID controller.
- If more than one drive fails at once (not likely, but still possible) you will suffer a total loss of data; the array will behave like a RAID0 losing a drive.
- RAID5 is close to outliving its usefulness because it was created, in part, to create large size arrays with fault tolerance. Due to the capacity available on modern drives, other RAID solutions are now better and with fewer downsides.

RAID5 protects data rotating parity (there are several terms coined by different RAID manufacturers over the years for RAID5 and they all mean roughly the same thing), which means taking small portions of data, duplicating them and putting them onto different drives. When a drive that has failed is replaced, its data is recreated by the remaining drives in the array, which will require a very high volume of small data segments copied back over to the replacement drive while also maintaining the array’s index of data. Once the rebuild is complete, current data can be read from the new drive and new data can be written to it.

The RAID5 diagram below is a bit more complicated than the others, due to the nature of how data is distributed. In the diagram you will see that there is one more Physical drive than there is data set. This method of data distribution shows that as long as you have three (3) copies of each data set (Data-A, Data-B, and DATA-C), the array will be functional and capable of rebuilding when you add in replacement drive in. And while this is not mathematically correct for HOW the data distribution works, it is a good visualization to understand the basics of how it works.
RAID10: RAID10 is the only level of nested RAID currently supported by the integrated PCH controller. Nested RAID is the process where a controller makes multiple RAID arrays, treating each of them as their own device and applies them to ANOTHER RAID level. This type of virtualization allows you to have an array where each node has its own level of redundancy.

In the instance of RAID10, it is two (2) or more Mirrored arrays (RAID1s) that are striped together (RAID0). In effect, this is RAID0 where every physical drive (now logical drive due to nested RAID functions) in the array is internally redundant via a mirror. This means you can lose a drive and the data set is still present; when the drive is replaced, it is replicated by the data internal to that node.

RAID10 is highly scalable. RAID10 always scales in two (2) drive increments, starting with a minimum of four (4) drives. This motherboard series supports a four (4) drive or a six (6) drive RAID10 array. Lastly, RAID10 is a mirrored array, which means it shares the same 50% drive capacity, as all data has a 1:1 copy.

The Good-
- Excellent Fault Tolerance
- Good rebuild times
  - Vastly superior rebuild times compared to the previous 0+1 methodology of nested RAID.
- Overall performance is good; comparable or slightly faster than RAID5.

The Bad-
- Low space efficiency.
  - With the capacity of modern drives, this will likely be less of a consideration than in previous years.
The fault tolerance works a bit differently in RAID10 than in others because the array has nodes with internal redundancy. In other words, although a four drive array can lose two drives and remain operational, it greatly depends on WHICH two drives fail. If both drives from the same node fail, then half of the data is gone and the array has failed. However, every node, regardless of the number of total nodes, can suffer one internal failure with no adverse effects.

While the H370 Stinger controller will support up to a four drive RAID10 array, RAID10 can scale indefinitely provided the controller supports more drives. Every pair of drives adds an additional mirrored node, which increases the theoretical number of failures the array can suffer before a loss of data occurs. However, an array can still fail due to both drives on a node failing.
In the case of a drive failure, the array controller will notify you. When you replace a failed drive in the RAID10, rebuilding the array is mostly seamless.

For example, look at the array on the second row to the right. P-Drive1 failed, but P-Drive2 is still working and uses the same data. The array will pull data from P-Drive2 during the rebuild, so the array can be used normally while P-Drive2 copies ALL of its data back to the drive replacing P-Drive1.

The rebuild process will only rebuild 1TB worth of data because only one node failed. There will be a performance hit during the rebuild process, which can be further delayed if VERY data intensive applications are used, but overall performance of the array will still be more than fast enough to run effectively during the rebuild. RAID10 rebuilds much more quickly than its predecessor RAID0+1.
**RAID0+1:** RAID0+1 is a form of nested RAID that was widely used on previous generation boards. Although the H370 Series motherboards do not use this type of array, it is listed here to show the improvements made by RAID10, and to clear up a common misperception that RAID0+1 and RAID10 are the same.

A RAID0+1 array is created from two (2) stripe sets that are mirrored together. Similar to RAID10, RAID 0+1 requires a minimum of four drives, and is highly scalable in two drive increments. Again, because RAID0+1 is a mirrored array, it shares the same 50% drive capacity, meaning that four 1TB drives in RAID0+1 will result in a 2TB array.

Where 0+1 differs from 10 is in how the drives are split, and the data distributed. While RAID10 is created using two or more mirror sets striped together, RAID0+1 is two striped sets mirrored together. When scaling with additional drives (in multiples of two), RAID10 adds the drives as another mirrored set to the striped array, whereas RAID0+1 splits the drives between the two stripes to maintain the mirror. To the end-user, the final result appears very similar; however, the significant differences lie in fault tolerance and recovery.

In a RAID0+1, ANY drive failure results in half of the array becoming effectively failed. If one drive fails, that stripe fails, and the mirrored stripe takes over. When the failed drive is replaced, the entire capacity of the mirrored array must be rewritten to the failed array, rather than one drive’s worth of capacity (i.e. RAID10). This makes the RAID0+1 array more volatile than RAID10, despite being fault tolerant, and can also increase rebuild times at an exponential margin for large arrays.

Like RAID10, RAID0+1 can afford to lose up to half the number of drives in the array and still be protected; however, this is contingent on the failed units being all from the same stripe set. If one drive fails from both stripe sets at once, the entire array is lost.

The Good-
- Fastest of the standard nested RAID types
- Performance scales with drive count.

The Bad-
- Build times can be substantially longer than RAID10 due to the volume of data being moved, and is typically close to the rebuild times of RAID5.
- Low space efficiency, only 50% of total drive capacity is usable in the array.
- 1 drive failure drops a full stripe set.
Motherboard controllers that support RAID0+1 (such as older generation EVGA motherboards) will generally support 4 or 6 drive arrays of this type; other controllers can allow this array type to scale indefinitely. Each pair of drives adds to the drive count for the stripes and increases the theoretical volume of failures the array can suffer before a loss of data occurs. However, this type of array can fail due to any two drives on different stripes failing at once; this is RAID0+1’s main drawback. Theoretically, at six drives and above, RAID0+1 should have slightly faster read/write speeds compared to RAID10 because the stripes are larger without the overhead of an internal mirror. This is because RAID10 increases both the number of mirror sets as the array scales upwards and the backend calculations needed to maintain the arrays, whereas RAID0+1 only increases stripe size.
As you can see, the difference between RAID0+1 and RAID10 is significant when looking at how data is stored. Although the drive volume scaling and the level of fault tolerance is the same, internalizing the redundancy can make a significant difference overall to the array.

In the examples to the right, you can see that when one drive fails the entire stripe set fails; for a RAID0+1, you would need to rewrite 3TB worth of data back onto the failed node when rebuilding, rather than 1TB for the same drive count on a RAID10.

RAID10 is the current standard on Intel® PCH based RAID controllers, largely because the fault tolerance for it is a bit more forgiving and the rebuild speed is overall significantly faster than its RAID0+1 predecessor.
Which types of RAID can I use with my setup?

1 Drive – No RAID arrays are supported
2 Drives – RAID0 for speed (do regular backups) or RAID1 for data protection.
3 Drives – RAID0 for speed (do regular backups) or RAID5 for speed and protection.
4 Drives – RAID0 for speed (do regular backups), RAID5 for speed and protection, RAID10 for the best balance of Speed and protection.

Also, you can run more than one array on your controller, so long as the total is under four (4) drives. For example, you can run two drives in a RAID0 for maximum speed, but store more important documents or backup your RAID0 using two drives in a RAID1.

Configuring the Array

Attach all SATA devices you intend to use, and make sure power is attached. Power the system on. Press the “Delete” key repeatedly to enter BIOS. Once into BIOS you will need to enable the RAID function of the board.

Once into BIOS, click on (or navigate with your arrow keys) the “Advanced” tab at the top, and then on “SATA Configuration.”

In the “SATA Mode Selection” at the top, the default will be AHCI. Click on the arrow to the right side of AHCI or navigate to it with your keyboard and press “Enter” to open the pulldown menu. Select RAID from the list.
RAID mode not only includes the RAID controls, but also shares the same options/functions/commands as AHCI; you may continue using your AHCI devices normally when the SATA Configuration is set to RAID mode.

The SATA Information menu shows a list of all drives currently detected by the controller; make sure the list in your BIOS matches what you have plugged in. If it does not, reseat cables on the device(s) in question. If the issue persists, please check the troubleshooting section on Page 110.

![SATA Information Menu](image)

Once RAID is enabled and all devices are detected, press F10 to save and exit. Upon reboot, repeatedly press “Delete” to reenter the BIOS. Once in the BIOS, go back to the “Advanced” tab where you’ll find a new item at the bottom of the list called “Intel® Rapid Storage Technology.”

The Intel® Rapid Storage Technology utility in the BIOS replaces the Intel® RAID manager that was previously launched outside of the BIOS in previous generation motherboards. Due to the current bootup process, speed of processors, and UEFI the previous method made accessing the Intel® RAID manager nearly impossible. This is the same controller that was previously accessed by CTRL-I; now, it is fully accessible within the BIOS/UEFI.
Once in the RAID controller, you will see a list of all detected drives and a “Create RAID Volume” button. To begin, click on “Create RAID Volume” or navigate to the button and hit “Enter.”

Choose a name for the volume. The controller allows up to 15 characters; you can use numbers and letters, but not special characters.
Next, select your intended array type. This can be done by either clicking on the down arrow and clicking on the RAID level you want, or pressing the enter key and using the down arrow to select the RAID level and pressing Enter again. Please see the top half of Page 56 for a quick reference on different RAID levels and RAID types based on your total number of drives.

Next select the drives you want to use for the array. Select the down arrow and the “X” for each drive you want to include in the array.
Strip size (also called “block size” in other controllers) can be selected manually at 16k, 32k, 64k, or 128k. The controller will determine the default strip size after looking at your drives and array type. Although there are some limited instances where this must be set manually, it is highly recommended to leave this at default.

The controller defaults the capacity to the maximum available space for the RAID. Leaving the capacity at default is recommended because reducing the size is not beneficial, except in limited cases.

To complete the setup process, please select “Create Volume” at the bottom of the page. Depending on the array type, drive type, and volume this can take a few seconds to a few minutes.

Once the array is completed you will see the text shown on the next page, or something similar based on the array type and drives used. At this point, the array is ready to use.
If your array will be your boot drive, the operating system will normally detect the array and see it as a single drive (this is expected), it *MAY* detect it as a RAID array; either way, the OS installation will show the size of the array, not a single drive, and allow you to install the OS to the array without any further steps. However, depending on the OS version, you may need to install RAID drivers for the RAID array to be detected.

If this is meant to be a secondary array, your next step is to partition and format the array within Windows. Please see Page 74 for setup in Windows 10.

**Repairing an array within UEFI**

This guide will show you how to repair a degraded array from within the UEFI. For testing purposes, a drive was intentionally removed from a RAID5 array and wiped to guarantee that the array rebuild behaved the same as if a new replacement drive was added to a degraded array.

If a drive fails and the array becomes degraded, you will typically see an alert in Windows, during the controller booting (Legacy mode only), or while checking the array status within UEFI. If a drive fails in an array with redundancy (a RAID5 array, in this case), the controller will report the array as “Degraded” (see pic below). This means that the array has a node down, the data is still intact, but your fault tolerance is reduced.

Highlight the degraded array with your mouse or navigate to it with your keyboard and select it to bring you into the array screen (see image on next page), which will show you
your array status and any drives that are not currently configured in a RAID array. The Non-RAID Physical Disks list will display any remaining drives on the controller, whether it is a random storage drive, a boot drive, or a replacement drive installed to replace a failed unit. For this example, you will see a degraded array and a “Non-RAID Physical Disk,” which we’ve attached to repair the degraded array.

The drive attached is an exact match to the other drives in our RAID5; however, you can use a different drive if it is the same size and preferably same type/series, as well. **ALL DATA ON THAT DRIVE WILL BE REMOVED AND WILL NOT BE RECOVERABLE WHEN ADDING IT INTO THE ARRAY** The controller will also give you this information, but it cannot be overstated that using a drive with data on it will result in the total loss of all previous data in favor of the data on the array.

Select the degraded RAID volume, then select “Rebuild” on the following menu.
Next, you will see a list of all attached HDD/SSDs that can be used to rebuild the array. Select the disk, then click on it or press enter.

Once the process has started you will see the status change to “Rebuilding.”

**Important Notice**: The controller will not begin the rebuilding process until you have booted back into Windows; this queues the rebuild but does not start the process.

The rebuilding duration will vary. Fast drives in uncomplicated arrays with small amounts of data can rebuild very quickly. Large platter drive-based arrays, especially in RAID5, can take several hours to rebuild. The duration of the rebuild process will further increase based on the usage of both the array and the CPU during the process.

The rebuild process can be monitored from the “Intel® Rapid Storage Technology” utility in Windows, which is effectively the software front-end for the Intel® SATA controller. The rebuild status can be viewed in the “Manage” tab, located on the top of the IRST Window. Please see the image at the top of Page 73 to see an example of where to find the rebuilding % in the IRST.
IRST (Intel® Rapid Storage Technology)

The IRST is the software front-end for the Intel® SATA controller. It is recommended to install the IRST drivers after installing the Intel® Chipset Drivers – the main motherboard drivers. This guide walks you through not only the building, but also the repairing of an array from within Windows, since it may be more convenient to build new arrays within the OS rather than from within the UEFI. All forms of RAID that can be built in the UEFI are available in IRST; the IRST may be more convenient for some people due to a more detailed UI than the UEFI.

This guide will illustrate how to create a RAID1 array using the IRST. Using the screen above, we know that three (3) SSDs are currently attached to the controller and the other three (3) Intel® SATA ports are empty (this can vary board to board based on how many Intel® SATA ports are present). If you plan to create another type of array, please ensure that you have the correct number of drives attached and shown on the status screen in IRST for your intended array before you start.

Referring to the above image, again, locate and click the hyperlink halfway down the window that says “Create a Custom Volume.” An array creation window will open:
SATA will be selected by default. PCIe primarily refers to PCIe / M.2 based NVMe drives; the same basic steps do apply to both, however. Select SATA, and “Real-time protection (RAID1).” Then, click Next at the bottom of the window.

RAID1 can only support two (2) drives. Left-click the open boxes from the list below to select your two preferred drives. You may also name the array anything you like. Although you have the option to define volume size, it is recommended to leave the array at 100%, which is the default.
EVGA H370 Stinger (111-CS-E371)
In the Advanced tab, you can select the option to “Initialize Volume,” which will occur after the array is created. If the array is not initialized now, it can be initialized later in “Disk Management.” See Page 74 for Disk Management instructions.

When done, click “Next” at the bottom.
Review the summary provided on the confirmation screen. If you are unsure about any selections made, click the “Back” key and make your corrections. When ready, click “Create Volume” at the bottom. This typically takes between a few seconds to a couple minutes depending on the size and complexity of the volume. Once finished, you will see the message below. The array is now ready to be partitioned, formatted, and used.
Once you click the OK button on the RAID creation window you will be brought back to the main window, “Status” tab. If the option to initialize was selected, the initialization status will be shown below, circled in red.

If you select the “Manage” tab, you can see a bit more in-depth information on the array and additional options to manage or change the array.

Before the drive can be used, however, the drive must be partitioned, formatted, and assigned a drive letter. Please see Page 74 for instructions.
Repairing an array within IRST

This section of the guide will illustrate how to repair a degraded array from within the IRST. For purposes of this guide, we are repairing a degraded RAID 1 array using a third drive plugged into the controller, but not currently in use.

Below, you can see a degraded array, and one of its drives reported as missing/failed. The data on the other drive is still intact, but the fault tolerance is offline due to the missing/failed drive. The IRST also shows several warnings, the "!" for "Status," a "!" for the portion of the array missing (showing the degradation of the logical drive), and the "!" for the physical drive, which also states 0GB – a further indicator of a faulty drive. You can repair the array from here or from the Manage tab at the top of IRST.
The “Manage” tab shows the array specifically, and not just the controller as a whole.

Next to “Status: Degraded,” left-click the hyperlink labeled “Rebuild to another disk.” This will bring a pop-up window over the IRST showing a list of attached drives that can be used for the repair (see pic on next page):
Select the drive you wish to use for the repair and click the “Rebuild” button.
The rebuild process will begin. As with any RAID array with Fault Tolerance, the rebuilding time depends on several factors, such as array size, array type, CPU, etc. You will then see the Rebuild % status in the Manage tab. Once repairs are complete, the array will update to “Status: Normal.”
Partitioning and Formatting a drive

Once you have created your array, either from UEFI or from IRST, you will not initially see your array in “This PC.” This is expected, because even though you have created the array, you have not yet prepared the array to be used.

To begin, you’ll need to go into Disk Management.

Windows 10: Right-click on the Windows Start button and select “Disk Management.” Alternatively, press the Windows Key + X on your keyboard and select “Disk Management.”
After “Disk Management” loads, you’ll see a pop-up to Initialize Disk if you’ve added a new drive or created a new array.

Generally, it’s recommended to select “GPT,” unless you need backwards compatibility with an old OS or PC. When you’ve made your choice, click “OK.”

Note: If you previously initialized your array through IRST, you will skip this step and move on to the New Simple Volume Wizard in the next step.
Before you can assign a drive letter to a drive or array, the initialized disk must be partitioned. If you are following this guide and just initialized your drive or array, the New Simple Volume Wizard will automatically pop-up.

If your drive or array is initialized, but not partitioned, the disk will appear in Disk Management as “Unallocated,” as shown in the image below. Right-click on the box containing “Unallocated” and select “New Simple Volume” (this text may vary slightly based on operating system). The New Simple Volume Wizard will pop-up.

When the window below opens, click “Next.”
Leave the size at default to create a partition using the entire volume of disk space, then click “Next.” Select the drive letter you want to represent this drive, then click “Next.” Note: The drive letter does NOT have to be a consecutive letter with previous drive(s). Also, the wizard will not allow you to accidentally select the letter of a drive in use.

The next step is to format the partition. Select your File System; NTFS is default, and generally recommended for most large drives. Check the box for “Perform a quick Format.” You may rename the volume, or leave it at default. Click “Next” when ready.
After the quick format is completed, you will see the last Window of the wizard, a summary of the process, then click “Finish.” The drive is now usable.

To confirm, go back to File Explorer in Windows. Click on “This PC” and check the drives section. You should have a new empty drive there, with the letter you designated.

At this point the process of building an array and making it usable is completed.
Fan Header DC and PWM setup

This motherboard supports 4-pin PWM fans. The CPU1, CPU2, and CHA_FAN headers are PWM-controlled. All fan headers can be located on Page 10, component number 3.

To configure the fans in BIOS/UEFI, first power on / restart the PC. During the POST sequence, press [Delete] repeatedly to get into the BIOS. Once in the BIOS, use the arrow keys or your mouse to navigate, whichever is easier, and make your way to the “Advanced” – “H/W Monitor Configuration” menu.
Once into the H/W Monitor section, you can see the temperature monitors across the top. Below the monitors are the two PWM fans with SMART controls: CPU1_FAN and CPU2_FAN. Each fan is set to “Smart,” which means the PWM controller uses a Smart curve for fan controls. To set a Smart curve, please see the guide starting at the top of the next page. The +/- buttons next to Smart allow you to set your fans at a static speed percentage, instead of a curve. If you set the speed too low, however, the fan may stall; the stall speed will vary from fan to fan.

**Note:** If using an AIO CPU liquid cooler, such as the EVGA CLC Coolers, it is recommended to connect this to a CPU header, and set the speed to MAX. If left on SMART or lower than MAX, the cooler may not be recognized properly by the operating system or its software may not function properly.

Below the fans, you will see the remaining PWM fan: CHA_FAN. This fan can only be set to a static speed percentage. Again, if you set the speed too low, however, the fan may stall. The stall speed will vary from fan to fan.

The H370 Stinger fan controller auto-detects whether each fan connected to the PWM headers are controlled by DC or PWM, and sets the control mode accordingly. DC fans are still supported, but are controlled entirely by reducing the amount of current provided to the fan based on the static percentage set in the BIOS plus the fan’s maximum speed and power. PWM fans are controlled by a PWM signal, which constantly pulses speed instructions to the fan based on the static percentage set in the BIOS and the fan’s maximum speed; this permits the fan to run with sufficient power - even at low speeds - to avoid a stall. Fans utilizing a PWM header can still be controlled via PWM signals, even if the fan is powered by a different connector, such as a molex, SATA, or 3-pin power connector not directly connected to the motherboard.

**Note:** If you do not attach a fan prior to power on, the fan may run at 100% or behave erratically, regardless of the static percentage set in BIOS.
To set a Smart curve, select the “Smart Fan Settings” and enter the menu.

First, choose the temperature monitor the PWM controller will use to monitor for its temp information. It’s recommended to tie the fan control to the CPU, which is predominantly the most important temperature in the system. The exception is when you are pushing memory overclocks HARD with 64GB of RAM installed, which may cause PWM temps to be a concern; in that case, tie the fan control to the PWM temp.

Once you’ve set the Fan Control reference point, you can set the Default fan speed. The fan speed will increase once the temperature reference point has heated up enough to hit the Level 1 Temperature. Once it hits the Level 1 Temperature the fan controls will override the Default speed setting based on the temperature at the time.

There are four tiers of temp control, with Level 4 fan speeds generally recommended to be set at Max. The example above uses a fairly aggressive fan curve, but you can set this
as high or low as you wish. Make sure, however, to stay below 5-10C of the Max safe load temp for your specific processor, which can be found at Ark.Intel.com. All Smart Fan Settings have the same controls and can be setup the same way.

When monitoring temperatures vs. fan speed, you may notice a variance in ramp up/down temps; this is due to a function EVGA hardcodes into the BIOS called Hysteresis. Hysteresis builds in a buffer to control fan speed behavior. This feature prevents a constant ramp up/down from happening when your system sits exactly at the temp you set for SMART fan controls. For example, if your setting is at 30C and you hit 31C, the fan will ramp up and cool down to 29C, letting the fan slowdown, which lets the system heat back up to 31C again, repeating indefinitely and causes the system to sound like it’s breathing. Hysteresis adds a 4C +/- buffer for CPU and PWM, and 2C +/- for SYS. This means that once a fan based on the CPU or PWM temp brings you down to 30C, it will not ramp back up until 34C, so you have a buffer. If you base the fan control on the SYS temp, you will only see 2C variance.
Realtek HD Audio Manager

The H370 Stinger uses a 7.1 Channel Realtek ALC1220 audio controller. This section will cover installation of the controller (in Windows 10) and the basic configuration options that are available in the software.

To begin, use the drivers on the included USB flash drive or download the current Realtek drivers from www.evga.com/support/download. Once downloaded, right-click to extract the file and run the correct 32-bit or 64-bit driver for your operating system. Once launched, select “Next” on the extraction window, “Next” on the installation window, then select “Yes, I want to restart my computer now.” Click “Finish.”
Once you have rebooted and re-entered Windows, there should be a new shortcut in the system tray with a red-orange speaker icon. When you mouse over it, the icon reads “Realtek HD Audio Manager.” When the menu opens, left-click on it, and left-click the similar red-orange speaker icon labeled “Sound Manager” to launch the Realtek software front-end.

The below images are all composites, showing the popup texts for multiple buttons/menus on screen at once to reduce the picture clutter; however, you will not see the same popups simultaneously in the Realtek HD Audio Manager.

Once the Sound Manager is open, you will be able to configure several aspects of the sound output. First on the main screen is a side-panel showing the devices physically-attached to the Realtek controller. See Page 11 for output jack legend.
On the right margin, you can see the different ports labeled in the picture above. The top portion covers the five (5) analog ports on the I/O Hub. The two (2) labeled “Speaker Out” ports and “Line In” port all use a diffused color to show that a port is not currently connected; conversely, “Front Speaker Out (Speakers)” and “Mic In (Microphone)” use a solid color to show that the ports are currently connected. For locations and a picture of the ports please see Page 10 component number 18, and Page 11 for the I/O Hub component number 8.

The center section of the side panel is for Front Panel Audio. Front Panel Audio ONLY supports 2.0/2.1 speakers, or headphones and a standard microphone. These are only usable if you are using a front panel connector, such as a 5 ¼ bay device with audio connectors or the front panel audio pre-attached to your chassis. The Front panel header can be found in the component legend on Page 10 component number 16, additional port information on Page 15, and a header pinout on Page 38.

The bottom section of the side panel is “DIGITAL.” This represents connections via optical S/PDIF, typically going to a receiver or TV. For locations and a picture of the port please see Page 10 component number 18, and Page 11 for the I/O Hub.
component number 7. The optical out contains all audio data the controller can provide; however, only 2.0/2.1 is pre-encoded from the controller. Audio with a higher channel count through optical S/PDIF must be connected to a receiver that supports live encoding, or an equivalent technology.

Also on the side panel is the “Device Advanced Settings” button. This will bring up a popup menu with options for playback and recording devices. Both options in Playback Device and Recording Device are mutually exclusive within their respective sections. The top options are default for both. Once you have made your selection, click “OK” at the bottom.
The icon of the file folder in the upper right is “Connector Settings.” This is the window for setting up port detection. The default setting in this Window allows the Manager to create a popup notification to let you know when you’ve plugged in a new device to a Realtek port while Windows is running. The popup box will let you confirm which device you’ve plugged in (e.g. after plugging in a microphone cable, the popup box may incorrectly select “Line In,” which you should then change to Microphone). If you’d prefer to disable this notification, then deselect the “Enable auto popup dialog” option.

The “Disable front panel jack detection” option is mostly used for troubleshooting in cases where the Realtek Manager refuses to acknowledge speakers plugged into the rear ports, causing no sound to come out from your speakers. Should you run into that problem, checking the box for this option will often fix situations where audio will not play. If you plan on using your front panel audio connectors (e.g. the speaker/mic ports on a chassis), then do not disable the front panel jack detection. The disable box *ONLY* applies to the front panel, whereas the “Enable auto popup dialog…” covers ALL Realtek interfaces.
The “i” located at the bottom right of the Manager is an information button. Clicking on this will provide DirectX information, the CODEC and Language selection options.

The main page defaults to the first audio device it detects; device response time to the controller can vary, so the order listed here may not be the order ALL components are detected. The Manager will generally only show devices detected by the motherboard. For purposes of this guide, speakers, a microphone, and a TOSLINK digital audio cable are connected. As a result, the Manager detects the Digital Output first. You should also see a “Digital Output (Optical)” at the top. This shares all the same options as “Digital Output;” the difference is strictly connection type.

In the “Default Format” section, there are a couple basic selections of “CD Quality” and “DVD Quality,” which allow you to select optimized presets based on standards of how the media is recorded and written to a disk for those formats. Use the pulldown menu if you prefer to set the bit-rate and frequency yourself. All audio devices shown will have a Default Format section. Adjusting the frequency too low will heavily reduce audio quality, moving it too high can impact overall performance and cause other anomalies.

To the right of the pulldown is the Restore Defaults button, shown by an eraser icon, which will reset any changes made to the default of the controller.
If you switch over to the Sound Effects tab, you'll notice the “Main Volume” controls near the top. The slider directly under Main Volume adjusts the Balance of your speakers. It is generally recommended to leave the slider centered, since most audio is meant to run with the audio output centered; this setting is mostly to compensate for either off-center speaker configurations or individuals suffering from partial hearing loss.

To the right of Balance is “Volume;” this is the volume control for the Realtek software but also adjusts Windows main volume; this will also work similarly to a pre-amp if your speakers have a separate volume control that controls the volume after leaving the PC but before reaching the speakers. For this reason, many modern speaker systems use sequential volume controls working additively off each other.

To the right is the Mute button. This is tied-in with the Windows volume; clicking this button will Mute all audio output in Windows. Click again to restore audio.

The “Set Default Device” will allow you to set the Default Device or Communication Device without entering the Windows Playback menu; for non-default devices, this box
will drop down similar to the image above. For default devices, the box will be grayed-out if the device selected above (i.e. Speakers, Digital Output, etc.) is the default device.

Below the Main Volume section is the “Sound Effects” and “Default Format” section. “Default Format” was previously covered on Page 88. Under “Sound Effects,” you’ll find Environment, Loudness, and Equalizer options.

Environment is defaulted to “None,” which means the sound will output how it was originally recorded.

This section allows the Realtek controller to simulate different acoustic environments before delivering it to the speakers so the sound will emulate an arena, an auditorium, or even a bathroom.

If you want a preset other than what is available on the main screen, click the pulldown box next to “Environment,” which defaults to <None> and contains a list of 24 total options.

You can revert the sound effects back to a default state anytime by clicking the "Reset" button.

To the right of the Reset button is the “Loudness Equalization” setting. This is effectively volume normalization, which is a setting designed to prevent drastic volume changes in music, movies, games, etc. from one audio source to the next, much like many TV’s utilize to prevent a sudden increase in volume when switching from one channel to the next. This is a good setting if you prefer to avoid volume going higher than you want; however, you may lose some audio quality, depending on the audio source. This is unchecked by default. There is no additional configuration; the setting is either enabled or disabled.
The last section in Sound Effects is the Equalizer. Much like the environment section, there are visual references for presets, a pulldown with 14 options, and a more traditional equalizer setup with a 10-band EQ as part of the software suite.

You can select any of the presets that will provide you with basic optimizations for your music preference. To see the entire list, click on the pulldown menu that reads <None> and a pulldown with all presets becomes available. Including “<None>,” there are 14 in total.

If you prefer to set your equalizer values manually, click on the equalizer icon to bring up the 10-band equalizer. This will bypass all presets and enable manual control.

From here, you can adjust the tone of the music by raising or lowering the slider on each frequency band.

You can make multiple presets of your own, which will appear in the pulldown after you have saved them. The presets each have their own benefits, but cannot take into account your audio equipment, room acoustics, or subjective audio preferences. Creating your own EQ profile allows you to further customize your audio to account for additional musical options, such as Thrash Metal, Country music, Opera, etc. to match your specific tastes.

If you would prefer to not manage the EQ in full manual mode, you can click the guitar icon with the red box around it to bring you back to the equalizer presets menu.
The last section in Sound Effects is voice cancellation, also called Karaoke mode (this should not be confused with noise cancellation options in the Microphone menu). By left-clicking the icon, a red X will pop up, as shown in the image to the right. When the red X is present, the Realtek controller uses an algorithm to suppress vocal sounds from the audio source, while keeping instrumental sounds, much like a karaoke machine.

Underneath Karaoke is a menu for changing the key of the music playing. Raising the value (up to +4) will raise the pitch of the music and voice, while lowering the value (down to -4) will lower the pitch of the music and voice. This setting is designed to add a fun effect to your audio; it generally should not be used as a means to “fix” audio.

The next device section is “Speakers,” which is where you can configure all of the output options while using the analog connectors on the back.

This section will focus on the “Speaker Configuration” and the “Room Correction” tabs. The other tabs, “Sound Effects” and “Default Format,” are identical in each section, and were previously covered on Pages 89 and 88, respectively.

The first option in “Speaker Configuration” is the pulldown menu for Stereo, Quadraphonic (4.0), 5.1 Speakers, and 7.1 Speakers; there is no support for 4.1 audio.
The “Audio Test” button will be present for all speaker configurations, and serves the same function in all speaker iterations.

Pressing the “Auto Test” button will play the same sound file out of each speaker that should be present, based on the configuration option you selected. As the sound test plays, an animation will highlight the speaker the sound should be coming from, this will help to ensure that the speakers are connected correctly and oriented correctly, as well.

In the lower left, there is a pair of checkboxes labeled under “Full-Range Speakers.” Full-range speakers are designed using drivers that can independently output audio across a wide frequency response of (20Hz-20,000Hz +/- 3dB) at the same volume level. When this setting is enabled, Windows will disable its software crossover settings and send the full frequency range to the speakers, whereupon the speakers will engage its own hardware crossover filters to appropriately direct audio to the individual drivers.

If your speakers are not full-range, they will not have necessary hardware components to play low frequencies, nor are they designed for that purpose. When the full-range option is unchecked, the Audio Manager will instead send the full signal out using crossover settings, available on 5.1/7.1 by selecting the Bass Management option. This sort of signal will send out the full audio frequency such that the majority of the frequency will go to the speakers, but direct the low frequencies to a subwoofer. This way, you’ll still get the same sound, but you must select the correct options.

To determine if your speakers are full-range or not, you must look at the minimum frequency response of your speakers. The concern is not the high-end of the frequency response, but rather the low-end. As noted above, if your speakers are not rated for a minimum of 20Hz, then they are not full-range speakers. Here are some considerations:
• Assume your speakers are not full-range. Modern speaker design uses a subwoofer to handle the relatively small percentage of content you hear in an audio signal. Low frequency content, more commonly known as sub-bass, is greatly amplified by the subwoofer, which explains why the smallest percentage of your audio content can often be the loudest. The subwoofer allows the speakers to concentrate on the remaining 99%+ of the audible frequency bandwidth.

• Generally, if your speakers came with a subwoofer, they are not full-range speakers. As noted above, subwoofers are designed, in part, to allow speakers to stay clear of the low frequencies. When examining the specs of the speakers, make sure to look at the frequency response specifically of the speakers, and not just the specs of the speaker system. Sometimes, the most easily available specs may include the subwoofer, which can go as low as 18Hz +/-2 dB; the minimum frequency of the speakers, however, may be much higher.

• If you have a 2.0 stereo setup, look for the frequency response specs. If they do not have at least a 20Hz to 20kHz range, then they are not full-range speakers. You may try full-range, but you will lose any audio data below the minimum frequency of your speakers or may hear distortion at lower frequencies.

• Headphones tend to be full-range speakers, as they are designed to operate without a subwoofer. However, the quality of your headphones will determine whether you should configure them as full-range or not.

• If you use a receiver or your speaker system has its own controls for the type of speakers, do not use the full-range setting in the Creative panel without consulting the instructions of your receiver or speaker system, since it’s possible that your receiver or speakers prefers full-range, so that the receiver or speaker system will utilize its own crossover settings once receiving the full audio range.

• Lastly, audio equipment quality will have the greatest effect on whether you should set full-range, or not. Very few speakers are properly designed for full-range audio, and if they are, then they will likely be very expensive.

Two last considerations: First, do not set Headphones to full-range if using the Headphone Surround option (may be listed as Virtual Surround), as Surround will not work properly in full-range mode. Second, do not enable full-range mode for 5.1 audio or the bass redirection will not work properly. The only exceptions to 5.1 and full-range is that you either 1) have a full or partial set of full-range speakers in your setup, or 2) you are using a receiver or speaker system that prefers to handle the low frequency crossover at the receiver or speaker system, rather than using the Audio Manager to configure the crossover settings for low frequencies.
When Full-range is enabled, the speaker icons are enlarged to represent the change.

Finally, Virtual Sound is an option created to send a stereo signal with positioning data to a Matrix decoder to simulate surround over a stereo signal.

Quadraphonic and above will have similar options for Full Range: the checkboxes for “Front Left and Right” and “Surround Speakers,” which controls the satellites.

Under Quadraphonic, there is an option labeled “Speaker Fill.” This feature uses an algorithm to manipulate a stereo audio source to create a virtual surround effect using additional speakers.

5.1 and 7.1 add more options.
“Speaker Fill” carries over from Quadraphonic, but also includes “Swap Center / Subwoofer Output” and “Enable Base Management.”

Speaker Fill is still a virtual surround sound emulation feature for stereo audio sources, but not a true surround.

Swap Center / Subwoofer output is an option because the Realtek controller shares the subwoofer port with the front (stereo) speakers on the rear panel audio. As the tooltip notes, if low frequencies are not playing on the subwoofer, you must enable this setting. Also, most surround speaker sets use both the front pair and subwoofer on the same channel and voice speaker on a separate channel; in some instances, this is
reversed such that the voice channel is joined with the front pair on one channel and the subwoofer has a dedicated connector, which can lead to voice channels and subwoofer receiving the wrong signal. The "Swap Center / Subwoofer Output" can resolve this type of issue. Please first confirm the subwoofer is installed correctly, however, by using the Component Legend on Page 11, and by consulting your speaker set’s manual.

Enable Base Management (on the previous page) is a setting that attempts to keep audio data that may be lost or distorted near the frequency crossover point for the subwoofer and satellite speakers. On a system that does not use full-range speakers, this is a crucial setting for ensuring that your speaker system correctly plays low frequencies. The default frequency is set to 80Hz, but your system may need adjustment.

To properly set the crossover frequency, look at the specs for both your speakers and subwoofer. Some pre-assembled speaker systems may tell you what to set the crossover frequency to in your instruction manual. If not, then look for the minimum frequency response of your speakers (i.e. 75Hz, 80Hz, 175Hz, etc.), and the maximum frequency response of your subwoofer (i.e. 60Hz, 80Hz, 120Hz). Once you have that information, you can set the crossover frequency.

Ideally, you’ll want to make sure that the crossover settings provide enough room to set the crossover frequency a little higher than your speakers’ minimum frequency response, which will reduce distortion and provide a smoother transition to your subwoofer. A good rule of thumb is to set the crossover frequency about 20Hz higher than your minimum speaker frequency response. However, you may run into three different scenarios:

First, the frequency response of your speakers (e.g. 60Hz) and subwoofer (e.g. 100Hz) nicely overlap. This is ideal. Using the general rule above, you would set the crossover frequency to 80Hz and call it a day. You should still test the audio to ensure it is free of distortions, but this provides enough room to pass the low frequencies to the subwoofer and keep the higher frequencies to the speakers, without creating a conflict.

Second, the maximum frequency response of your subwoofers is exactly the same as the minimum frequency response of your speakers. In this case, you must set the crossover frequency exactly to where the subwoofer and speakers meet.

Third, you may have a situation where your speakers’ minimum frequency response (e.g. 100Hz) is higher than your subwoofer’s maximum frequency response (e.g. 80Hz). This should only happen if you purchased the subwoofer separately from the speakers. This setup cannot work properly, and you must replace either the speakers or subwoofer. Although you can adjust the setting to either the subwoofer’s maximum frequency response or your speakers’ minimum frequency response, you’ll lose the audio data between those frequencies.
The Realtek HD Audio Manager, unfortunately, does not contain the ability to adjust the crossover frequency settings. Instead, you must adjust the crossover frequency via a registry edit in Windows. Due to the advanced nature of editing the Windows registry, we do not provide instructions in this manual. However, if you would like to adjust the crossover frequency settings, please see our FAQ on the EVGA website to walk you through how to adjust this setting: http://www.evga.com/support/faq/?f=59663.

The 5.1 and 7.1 configurations include the section “Optional Speakers.” This allows you to disable satellite speakers in pairs to bring any 5.1 or 7.1 system down to stereo. This is mainly used as a diagnostic tool for testing sound issues.

In the image above, speakers become transparent in the image when they are unchecked; this is to give you a visual reference of which speakers are enabled and disabled when testing for sound.

The last section under “Speakers” is “Room Correction.” This section allows you to virtually position the speakers using the software to ensure that the surround effects are positioned correctly based on physical distance.

This is *ONLY* supported in 5.1 and 7.1 and you will receive the message to the right if you open the “Room Correction” tab in Quadraphonic or Stereo mode. If 5.1 or 7.1 is installed and setup in the “Speaker Configuration” page, you will see the full
Room Correction menu without an error message. All speakers will initially show semi-transparently. To edit this menu, check the box for “Enable Room Correction” at the bottom-center.

After you check the box to Enable Room Correction, you will need to select whether you want distances displayed in Feet or Meters. Once selected, the unit of measurement will be colored in light orange, and will be reflected in the measurements below for each speaker. From here, enter the measurements from the seating area to each speaker. Once the distances are entered, test the audio and adjust the gain value to your liking.
The final Device section covers the microphone. This tab includes both a recording and a playback section.

Both features have similar balance options as the other sections, but differ slightly in the Volume slider function.

The Recording Volume slider pertains to audio recorded by your microphone. Raising the volume allows the audio to be recorded at a higher volume; in other words, if the microphone is used to speak to another person, and the person has a hard time hearing you, raising the volume will make it easier to hear you. Conversely, if you are too loud, lowering the volume slider will produce a quieter audio. Muting this setting will mute all audio recorded by your microphone.

The Playback Volume pertains to a function that allows the Realtek controller to play back any audio the microphone picks up. This is a useful feature to assist with hearing your own speaking volume or audio content playing in the background. By default, this setting is muted. If you encounter an issue where you constantly hear yourself talk, and you’re sure it’s coming from the computer, check first to see if this setting is enabled.

The Microphone Boost button is next to the upper Mute button. The boost assists by increasing the gain of what your microphone picks up while recording. If your microphone is not consistently picking up your voice when speaking, try adjusting the boost higher in small increments, as a little boost can go a long way.

To increase the boost, click the “Microphone Boost” button. When the slider window pops up, adjust the slider bar to the right, then close the popup by clicking the “X” and retest. Whenever you test a different microphone, reset the Boost to 0, test again, and adjust as necessary. You should keep in mind, however, that some mics naturally record louder than others, and too much gain can ruin a recording. Likewise, if you use your microphone for VOIP applications, too much boost can be painfully loud for whomever is on the other side.
Under “Microphone Effects,” there are two options that may be enabled: “Noise Suppression” and “Acoustic Echo Cancellation.” “Noise Suppression” helps to remove background noises, such as fans, air conditioning, or anything else that causes a consistent ambient sound in the room.

When enabled, “Acoustic Echo Cancellation” removes echoes caused by room acoustics. For example, when you speak into your mic, your mic initially records your voice, but it may also pick up an echo caused by your voice bouncing off objects in your room. This creates an echo audible to whomever you’re speaking to, much like being on a phone call with someone on speaker phone and you hear your own voice coming back into your speaker. In these situations, this setting can prevent this from occurring.

As with any speaker or microphone setting, your audio equipment will have a significant effect on audio quality and effectiveness of multiple settings. For example, some microphones already equip some degree of noise or echo cancellation and do not benefit further from Realtek’s options. Likewise, even for microphones that do not have built-in noise or echo cancellation, Realtek’s cancellation effects may create distortion or other audio problems. You will need to test your own equipment to determine the effectiveness and usefulness of the various settings outlined above in the Realtek HD Audio Manager guide.
Using the E-LEET X Software Suite

EVGA E-LEET X is a monitoring and tuning software designed for EVGA motherboards, available on the USB flash drive and the EVGA website at www.evga.com/E-LEET.

After installation, E-LEET X launches directly to the CPU tab and shows a general overview of CPU and motherboard information, including socket information, CPU series, Core speed, core count, etc.

The next tab is “Mainboard,” which provides a bit more detailed information on the motherboard itself. Here, you can find the part number in the “Model” line, the CPU speed, the chipset, and even the date and revision of the BIOS.

The Memory tab provides an overview of the speed and settings of your system memory. At the top, you can verify that the memory is in Dual-Channel mode, the size and the NB frequency. Below, you’ll find a list of timings for the RAM; not *ALL* of the timings are listed, but the most important and recognizable timings are listed on this tab. For the entire list, you will need to view/adjust those from within the BIOS.
The next tab is “Monitoring,” which is an overview of temperatures and voltages in real-time. Please note that all readings on this page are pulled from motherboard sensors, and can change at any time. Temperatures and voltages are measured at fixed intervals, which can often make the readings appear to jump back and forth. Furthermore, voltages on modern motherboards are sometimes directly adaptive based on load; voltage readings *WILL* change based on usage, which is normal. Although E-LEET X does offer functionality that will directly affect temperature and voltage readings, that functionality does not exist on this page. To adjust voltages within E-LEET X, please see Page 104 for the Voltage tab information.

Below Voltages is Temperatures. This covers the CPU (socket), PWM, SYS, individual CPU cores, and the CPU package, which reports temperatures from the CPU Register. The bottom section is for Fans, which displays the RPM of all fans currently plugged in to the motherboard using the 4-pin fan headers.

The next tab is “Overclocking,” which normally covers adjustments to various overclocking features and components.

The H370 chipset is locked and does not support overclocking. Although this tab will normally allow you to change the BCLK, CPU Core multiplier, RING, and enable/disable Turbo Mode, these features are unavailable on H370 motherboards.

The inclusion of these features is for information purposes only, and users will be unable to alter these settings through EVGA E-LEET X.
The Options tab is for managing your E-LEET X profiles. You can save overclock profiles made in the previous section, as well as selecting an option to load a profile at boot. Use care, however, when setting a profile to load on startup; if the overclock is unstable, your system may not boot to the OS.

Next is the “Processes” tab, which is used to set Processor Affinity. Processor affinity is no longer used as heavily as it was in past hardware and Windows versions. However, this menu can still be used to bypass the inter-load distribution of the CPU and always set a certain CPU core or cores to run a specific process. The processes pulldown list is a snapshot only of the processes in Task Manager when E-LEET X launches. Click the “Refresh Processes” button to ensure the processes list is current before making affinity setting changes, or if the process you want is not showing.

To set affinity, click on the pulldown button next to “Process Name.” Select the Process you wish to set affinity for; the file name will appear in the context menu. Finally, select which core or cores you want to assign to this process and click “Set” at the bottom.
The final section is “Voltages,” which provides a level of voltage control similar to what is available in the BIOS. Using the right image, you'll notice that there is only the option for DIMM Voltage.

The DIMM voltage uses a pulldown menu to select preset voltages. The voltage for this component is set by detection during POST, and E-LEET X will open the pulldown to the currently detected voltage. Please be careful when adjusting voltages, as there are risks to running electronics out of their specifications. Although EVGA warranties overclocking, other components are manufactured by different brands (i.e. RAM and CPU), which may have different policies towards overclocking.

When your changes are complete, click “Apply Selection” at the bottom, or return to defaults by clicking the “Restore” button.

Below is the voltage range list within E-LEET X for Intel® Coffee Lake-S processors:

<table>
<thead>
<tr>
<th>ELEET Voltage Values</th>
<th>Minimum Voltage</th>
<th>Maximum Voltage</th>
<th>Default Voltage</th>
</tr>
</thead>
<tbody>
<tr>
<td>DIMM Voltage:</td>
<td>1.2V</td>
<td>2.0V</td>
<td>1.2V</td>
</tr>
</tbody>
</table>

This has been the E-LEET X utility overview, which should give you a solid start to understanding and using the E-LEET X software suite.
Installing Drivers and Software

Note: It is important to remember that before installing the drivers included in the kit, you must first load or install your operating system. The motherboard natively supports 64bit versions of Windows 10.

The kit comes with a USB flash drive that contains utilities, drivers, and additional software.

The USB flash drive that has been shipped with the EVGA H370 Stinger Motherboard contains the following software and drivers:

- Chipset Drivers
- Audio Drivers
- RAID Drivers
- LAN Drivers
- WiFi/BT Drivers
- ME Drivers
- EVGA E-LEET X
- User’s Manual

Windows 10 Driver Installation

1. Insert the USB flash drive included in your EVGA H370 Stinger motherboard kit into a USB port on your case or a USB port on the motherboard’s rear I/O panel.
2. Double-click the “autorun.exe” application file.
3. The EVGA Driver Utility Screen will appear.

4. EVGA strongly recommends that you install the motherboard drivers first, followed by rebooting your system. Next, install the Intel Rapid Storage drivers and reboot.

5. The Driver Utility Screen also contains helpful links to give you more information about your new EVGA motherboard and additional resources to get started. The H370 Stinger manual is available through this utility and within the USB flash drive directly.

6. EVGA also encourages you to register your motherboard online by either clicking on the Online Registration button in the Driver Utility, or by visiting https://www.evga.com/register.
Warranty and Overclocking

EVGA’s motherboard and graphics card components are designed for and intended for enthusiasts. To be perfectly clear, overclocking will **NOT VOID** your warranty. This means that you are free to do any type or level of overclocking you like, including traditional means, such as by using the BIOS/UEFI (for motherboards); software overclocking with EVGA utilities, such as Precision XOC or E-LEET; or even third-party software utilities. If the motherboard or card fails due to overclocking, you’re covered.

Likewise, EVGA understands that enthusiasts are not always satisfied with the provided stock cooling options. Replacing heatsinks, fans, or thermal grease will **NOT VOID** your warranty. Want to install a waterblock on your new motherboard or graphics card? No problem. Planning on a long benching session with a DICE/LN2 pot? Good luck on the benching, but your warranty will still be intact after you’ve set new world records.

Of course, there are some limitations to our warranties. If an EVGA motherboard or graphics card sustains physical (i.e. damage to the PCB or component due to slippage with a hand tool) or liquid damage, the warranty is void. Similarly, permanent changes to components or the PCB will void your warranty, including the removal of pre-attached components soldered to the board, or the addition of components that are not removable without heat or solvents. In other words, you may use Precision XOC to raise the voltage on your graphics card while overclocking, but you may not solder on another power connector as an alternative.

If the product fails within the warranty period, you must return the product to its original configuration. This means ALL original heatsinks and fans must be reattached as they were when it was first shipped. Even if the product no longer works, it must be returned to its original state before sending it in. If you no longer have the original heatsinks you may be charged for the missing parts.

The EVGA warranty covers overclocking **ONLY** to EVGA products; EVGA is **NOT** responsible for damage caused to components manufactured by other companies. Before overclocking your system, check with the manufacturer of your other components to ensure that you will not void the warranty on those parts due to overclocking. Due to the uniqueness of every system, EVGA Customer Support cannot assist you with overclocking. For overclocking assistance, please visit our Community Forums at http://forums.evga.com.
Troubleshooting

Flashing the BIOS

The motherboard BIOS of your H370 Stinger will sometimes need to be updated to correct bugs, improve performance, and sometimes add features. The latest motherboard BIOS can be found at [https://www.evga.com/drivers](https://www.evga.com/drivers). Select the Motherboard tab, select the H370 Chipset, 111-CS-E371 for the motherboard, and select BIOS to see the most recent BIOS versions.

You may update the motherboard BIOS in several ways, as we provide a method to flash via Windows or update via USB from within the BIOS.

For ease of use, you may use the included USB flash drive provided with your motherboard kit. If you use a different USB flash drive, please make sure to properly format the flash drive to FAT32 before trying to flash the BIOS.

A. **To flash via Windows:**
   a. Download the latest motherboard BIOS from the EVGA Download page, linked above.
   b. Unzip the downloaded file to your desktop.
   c. Make sure to close all open software and applications.
   d. Open the folder and double-click the “Update.bat” file.
   e. The flash utility will begin. If prompted, type “Y” to begin the flash.
   f. **DO NOT TURN OFF THE MOTHERBOARD UNTIL THE FLASH IS COMPLETE.**
   g. When complete, the motherboard will automatically shut down. Power on the motherboard to go into the motherboard BIOS.
   h. When you see the H370 Stinger splash screen, quickly tap the Delete key to enter the BIOS. Confirm that the BIOS has been updated to the latest version by checking the BIOS version (located in the bottom-right of the screen) with the BIOS version you downloaded.

   **Note:** If the flash box immediately closes after running Update.bat, you may need to run Update.bat from a command prompt with administrator privileges, or right-click Update.bat and select “Run as administrator”.

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B. **To flash from within the H370 Stinger BIOS:**
   a. Download the latest motherboard BIOS, and unzip the file to your desktop.
   b. Drag the unzipped folder into your USB flash drive.
   c. Reboot the motherboard. When the H370 Stinger splash screen appears, tap the Delete key to enter the BIOS.
   d. Once inside the BIOS, navigate to the Save & Exit tab.
   e. Navigate to the BIOS Firmware Update option, and click “Select BIOS File.”
   f. Navigate to the folder containing the BIOS files. Select the correct .bin file from the dropdown list.
   g. After selecting the file, confirm that you wish to update the motherboard BIOS.
   h. After confirming the download, you’ll see an indication that the BIOS is updating.

**DO NOT POWER OFF THE MOTHERBOARD WHILE THE BIOS IS UPDATING.**

i. Once the update is finished, the motherboard will power off. Power on the motherboard and enter the BIOS, using the method described above. Confirm that the BIOS has been updated to the latest version by checking the BIOS version (located in the bottom-right of the screen) with the BIOS version you downloaded.

**Note:** Your USB flash drive must be formatted as FAT32, or this method of flashing the BIOS will not work. The USB flash drive included with your motherboard is already properly formatted to FAT32. If you plan to use your own USB flash drive, however, please make sure the file system is correct before attempting this method.
SSD / HDD is not detected

It is important to note that, as with *ALL* storage devices, if there is a connectivity issue, make sure it is enabled in BIOS. Likewise, if there is a device that shares bandwidth with your SSD or HDD (see Page 17), make sure that the desired device is enabled in BIOS, or all other troubleshooting that comes after this section is moot.

If you’ve physically installed a drive that is not detected in Windows, by Windows setup, or within BIOS, please try the following steps. Component troubleshooting is primarily accomplished through process of elimination testing to deduce a faulty component or a bad connection.

**Device is not receiving power:**
For devices with external power, such as SATA, make sure power is connected to the drive, and that the other side of the cable is attached to the correct port on your PSU. If you are using a mechanical drive (either a platter HDD or an optical drive) you should hear the motor spin up when you first power on the system. Similarly, if you put your hand on the device you should feel the drive spin up, warmth from the motor, and a light on the front from an optical drive. If you see, hear, and feel this, then the device is receiving power, and you may skip to the next section. If you do not see, hear, or feel this, first try the cable on a device that you know works; if the cable works, then the issue is the device in question.

However, if you replace the device and the issue persists, then it is either the PSU, one of its modular cables or the port the cable is plugged into. If you are using a modular cable, try a different cable in the same PSU port, and also test on a different port to isolate the source of the problem. In many cases, the PSU manufacturer may be able to replace the cable if it is bad.

**Device has power, but does not show up in the BIOS:**
If the device is getting power, then we should expect to see the drive in BIOS. If the drive does not show in the SATA Configuration screen in BIOS, make sure the SATA cable is firmly seated on both the drive side and the motherboard. As noted above, if you are using a device on a connector that shares its bandwidth, you will need to check and/or change the BIOS setting related to your device.

If you’ve already done this, test a different device using the same cable and SATA port to see if the issue persists. If the issue is not resolved, test a different SATA cable, or a different SATA port. Always be sure to test each step separately, otherwise, if several
aspects are changed and drives are now detected, then you will not know what change actually fixed it. If other devices work on the ports and with the same cables, then the issue is the device in question. If testing shows that either one or more of the ports are bad with a different device, then the motherboard is likely the issue. If one or more of the cables test bad with a different device, then replacing the cable(s) should resolve the issue.

M.2 devices have a bit less to test due to their connection that provides data and power through a single socket. M.2 devices are installed at an angle, gently pushed down flush with the motherboard, then screwed into place. M.2 drives only fit one way, and cannot fit upside-down; however, you can have a bad connection if the card is not pushed all the way into the slot before bolting it down. Please refer to Page 24 for M.2 hardware installation, and Page 42 for setup.

**Device has power, is seen in BIOS, but cannot be found in Windows:**
Lastly, if the device was just added, other troubleshooting in this section has been done, the device has power and shows up in the BIOS, but is not seen in Windows, then it may be that the drive needs to be initialized, partitioned, and formatted in Windows. See Page 74 for instructions.
System does not turn on

When the system powers on, the motherboard goes through a POST (Power On Self Test) cycle to ensure that all necessary components are installed and all power connectors are attached. However, if the boot process does not complete, this is likely because one of the tests failed during the cycle. If you turn the motherboard on and nothing happens (e.g.), then the motherboard has not yet turned on. Although this may be caused by a defective motherboard, there are several other likely causes of this behavior.

You should begin by checking your power supply to ensure that it is switched on. If the power supply is switched on, consult your power supply’s manual to make sure your cables are plugged into the motherboard correctly, and - if a modular or a semi-modular power supply – that the correct ends of the cables are plugged in. Above the CPU socket, there is one 8-pin power connector. This connector is the main power for the CPU, and without power from the PSU the system cannot fully power on and initialize.

Make sure the plug is fully-seated and also make sure that the tab on the socket and the release on the power connector are on the same side (see the boxes in white in the image below for the tab on the EPS connector). If the connectors do not line up, then you have plugged in a PCIe 8-pin into the EPS connector, which may cause irreparable damage to the motherboard or the CPU.

Also, only use cables from your PSU manufacturer for your specific PSU, because using a cable designed for a different PSU may have catastrophic effects. Finally, ensure that the cable on the PSU side is plugged into the connector for the CPU, typically labelled “CPU” or “EPS,” but consult your power supply manual for the correct plug.

If your power is connected properly and turned on, but the system still fails to turn on, your next step is to double check that your front panel connectors are connected properly. Please refer to Page 10 component 14 for the location of the connector, and Page 33 for the pinout and description of the headers, to ensure that the PWR_ON and RST headers are connected to the proper slot. If the motherboard still refuses to turn on, it may be time to contact EVGA Customer Service for additional troubleshooting.
System turns on, but fails to successfully POST

As noted earlier, the motherboard goes through a testing cycle before the motherboard begins to display picture and boot or attempt to boot to an OS. If the motherboard turns on, but does not proceed to show picture, please try these steps.

Verify that memory is installed, and that is it properly seated. Make sure that the memory is on the official support list at www.evga.com/support/motherboard and click on “EVGA H370 Stinger.” If the memory is not on the list, it may still work because EVGA is unable to test every memory kit released. However, this motherboard will not support modules over 16GB or ECC/Registered RAM.

If your memory should work on this motherboard, the next step is to bring it down to one stick of memory in “DIMM slot 1” and retest. If this is your first boot with the motherboard and the board will not POST, your next step is to jump the CMOS Jumper Posts, which you can find on Page 10, component 12. A small metal jumper or another metallic object, such as a screwdriver, must be used to bridge the two posts to clear CMOS. Once complete, all settings will return to default in the motherboard BIOS. The system can power on automatically when the CMOS is reset, which is normal. This should allow the system to boot up. When you see the EVGA H370 Stinger screen, press “Del” to enter BIOS, set the XMP (instructions are covered in first boot section on Page 40), press F10 to save and exit, which will reboot the system. If the system reboots successfully, you can power down and install the rest of the memory to retest.

If the motherboard cannot detect a Keyboard, the system will fail to POST. When this happens, some video card / monitor setups will display a message on screen about a Keyboard error, while others will just remain blank. If this happens, power down the system and reseat the USB connector. Make sure the Keyboard is NOT in the USB 3.1 Type-A connector, as this port requires drivers to initialize and fully function. However, this error can sometimes happen with older wireless keyboards, as well. If this is the case, we recommended that you plug in a regular USB keyboard, reboot, enter BIOS, and go to Advanced – USB Configuration. Make sure “Legacy USB Support” is set to “enabled,” then press F10 to save and exit. Your keyboard should now work, and the board should POST.

Lastly, check your monitor connections. If using a PCIe graphics card, make sure the card is seated properly in the PCIe slot and that the monitor is connected to the graphics card only. If the graphics card requires an external PCIe power connector, please check that the connector is plugged in properly from the power supply. Do not attach a
monitor to both the graphics card and the onboard HDMI or DisplayPort at the same
time.

Similarly, if you are not using a PCIe graphics card, please make sure that you plug in
either an HDMI cable or a DisplayPort connector and that your monitor is turned on.

If you still do not receive picture at this time, please contact EVGA Customer Service
for additional troubleshooting.
Have a question not covered above, or want some online resources?

If you have any issues or questions, you can find a lot of valuable help and information on our website, including contact information for our US Technical Support/Customer Service.

- You may find all of the motherboard drivers at http://www.evga.com/support/download/. Select the “Motherboard” tab, then select “Intel H370” from the Family tab, then “111-CS-E371” from the part number pulldown. Next, select either “All” or the specific component that requires a driver, then select your operating system and click “Submit”

- You may find the list of officially supported CPUs and System RAM for your motherboard, including the minimum required BIOS revision for compatibility, at: http://www.evga.com/support/motherboard/. BIOS updates are cumulative, so they will always support products from the previous version, except when specified otherwise.

- For our Frequently Asked Questions (FAQ) database, go to: http://www.evga.com/support/knowledgebase/

- To visit our Community Forums, go to: http://forums.evga.com/

- For our Community Forums section dedicated to Z370 and H370 motherboards, go to: http://forums.evga.com/EVGA-Z370-Series-f106.aspx

- Just finished building or upgrading your system and want to show it off? Make a ModsRigs Profile here: http://www.modsrigs.com/ and create a page dedicated entirely to YOUR system!


- Want to join the online EVGA Gaming Community? Sign up and play with like-minded gamers here: http://www.evga.com/TEAMEVGA/
EVGA Glossary of Terms

AC – Alternating Current
ACPI - Advanced Configuration and Power Interface
AHCI – Advanced Host Controller Interface
APIC - Advanced Programmable Interrupt Controller
BCLK – Base Clock (or operating frequency of base system bus)
BIOS - Basic Input Output System
CMOS - Complementary Metal-Oxide Semiconductor
CPU – Central Processing Unit
DC – Direct Current
DDR - Double Data Rate
DIMM - Dual In-line Memory Module
DMI – Direct Memory Interface
DP – Display Port
DRAM - Dynamic random access memory
DVI – Digital Video Interface
E-LEET/E-LEET X – EVGA motherboard monitoring and tuning software
FIVR – Fully Integrated Voltage Regulator
GHz – Gigahertz
GPIO (Thunderbolt) – General Purpose Input/Output
GPU – Graphics Processing Unit
GUI – Graphical User Interface
HDD - Hard Disk Drive
HDMI - High-Definition Multimedia Interface
HDR – High Dynamic Range (Lighting)
HPET - High Precision Event Timer
HT – Hyper-Threading
HSF - Heat Sink Fan
I/O - Input/Output
IEEE - Institute of Electrical and Electronics Engineers
IGP - Integrated Graphics Processors
IMC – Integrated memory controller
IOH – Input/Output Hub
IRQ - Interrupt Request
JBOD - Just a Bunch of Disks
JEDEC - Joint Electron Device Engineering Council
LAN - Local Area Network
LCD - Liquid Crystal Display
LGA – Land Grid Array
LN2 – Liquid Nitrogen Cooling
MAC - Media Access Control
M.2 – A card bus based standard commonly used for VERY fast SSD’s, and WiFi.
MCP - Media and Communications Processor
Intel® ME – Intel® Management Engine
MHz – Megahertz
MMIO – Memory Mapped I/O
NB - Northbridge
NCQ - Native Command Queuing
NIC - Network Interface Card
NTFS - New Technology File System
NVMe – Non-Volatile Memory Express
OEM - Original Equipment Manufacturer
PATA - Parallel Advanced Technology Attachment
PCB - Printed Circuit Board
PCH – Platform Controller Hub
PCI - Peripheral Component Interconnect
PCIe - Peripheral Component Interconnect Express
PLL – Phase Locked Loop
POST – Power on Self-Test
PWM – Pulse Width Modulation
QDR – Quad Data Rate
QOS – Quality of Service
QPI – Quick Path Interconnect
RAID – Redundant Array of Inexpensive Disks
RAM – Random Access Memory
ROM – Read Only Memory
RGB – Red Green Blue
SATA – Serial Advanced Technology Attachment
SAS – Serial Attached SCSI
SB – Southbridge
SCSI – Small Computer System Interface
SFR – Split Frame Rendering
SLI – Scalable Link Interface
SPD – Serial Presence Detect
S/PDIF – Sony/Philips Digital Interconnect Format
SPP – System Platform Processors
SSD – Solid State Drive
TCP/IP – Transmission Control Protocol/Internet Protocol
Thunderbolt – High-speed hot-swappable interface (similar function to USB)
U.2 – High-Speed storage interface also referred to as SFF-8639
UDP – User Datagram Protocol
UEFI – Unified Extensible Firmware Interface
USB – Universal Serial Bus
VDroop – Voltage Droop
VGA – Video Graphics Array
VREG – Voltage Regulator
**Compliance Information**

**FCC Compliance Information**

This device complies with FCC Rules Part 15. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Increase the separation between the equipment and signal source, or (2) connect the equipment to an outlet on a circuit different from that to which the signal source is connected. Consult the dealer or an experienced computer technician for help. The use of shielded cables for connection of peripheral devices to the PC systems is required to ensure compliance with FCC regulations. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**CE Compliance Information**

Generic Radiation Interference Standard for Information Technology Equipment. (EN 55022: 2006, Class B), (EN 61000-3-2: 2006), (EN 61000-3-3: 1995 + A1: 2001 + A2: 2005). Warning: This is a Class B product. In a domestic environment this product may cause radio interference which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Increase the separation between the equipment and signal source, or (2) connect the equipment to an outlet on a circuit different from that to which the signal source is connected. Consult the dealer or an experienced computer technician for help. The use of shielded cables for connection of peripheral devices to the PC systems is required to ensure compliance with FCC regulations. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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